

Other Health Insurance

If your Health Insurance is with one of the Australian Health funds, our Patient Liaison Officers will contact the health fund on your behalf and investigate if you are covered for your hospital stay. We also advise you to contact your insurance to confirm your level of cover.

If you are covered for your stay, the facility will claim accommodation invoices from the insurer however, all medical invoices are paid for by the patient and then recovered from the Health Fund by the patient.

If your condition is deemed pre-existing or excluded from policy or is a minimum benefits, we will charge you for your accommodation with immediate effect and send you other medical bills for payment.

Reciprocal Health Care Agreement patients utilising a Private Health Fund

If you are covered for your stay, the facility will claim accommodation invoices from the insurer however, all medical invoices are paid for by the patient and then recovered from the Health Fund by the patient.

Maternity Charges - Inpatient

Maternity patients without private health insurance (PHI) or cover for obstetrics must pay an upfront payment of \$7512. This covers three nights' accommodation. It is to be paid two months prior to the estimated date of delivery.

If your treatment is identified as complex and your admission is estimated to be more than three nights, the additional estimated charges are payable up front.

If your baby is admitted to a ward following birth, general treatment fees apply.

Antenatal & Postnatal Charges

Maternity patients are provided with antenatal visits as a part of their delivery process. This includes 12 clinic visits. Patients are required to pay a total of \$2983.90 on their first clinic appointment. Additional charges will be billed for any clinic visits over the initial 12 visits.

The package includes appointments for or with:

- Midwives
- Obstetricians
- Medical Imaging (e.g. Ultrasound)
- **Pathology charges will be billed separately**

Guaranteeing payment

The service you receive will be limited to medically necessary care unless you are able to provide one of the following:

- Health Insurance payment guarantee
- Upfront payment for the total fee estimate
- A personal guarantee or a guarantee of payment from an Australian citizen/ permanent resident whose identity is verifiable
- An agreed payment plan verified with credit card or bank account details

The RNSH Patient Liaison Officers (PLO's) will provide you with a cost estimate.

Payment plan

We understand that some costs may be unexpected. You may request a payment plan for part of your care costs if you are unable to pay the full amount upfront. If eligible, our staff will help you or your family member to arrange to get a payment plan completed to repay in instalments.

Contact Us

If you require assistance in determining if you will be covered or to make a payment plan or require further information for your current stay at RNSH, please contact our Patient Liaison Officers on:

Phone: 📞 (02) 9463 2264

Fax: 📠 (02) 9463 2079

Email: ✉️ NSLHD-rnsplo@health.nsw.gov.au

Web: 🌐 www.nslhd.health.nsw.gov.au

Information for Overseas Visitors



NS10884A

JUL20/16



Health
Northern Sydney
Local Health District



Royal North Shore Hospital (RNSH) is a tertiary hospital providing exceptional medical care to all those in need.

As an overseas visitor, you will be required to cover the costs associated with your treatment if you do not have the following:

- A valid Medicare Card
- Entitlements under Reciprocal Health Care Agreement (RHCA)
- Valid Private health fund to cover the requested services
- Travel insurance to cover the requested services

You will be required to make an initial deposit if we cannot obtain guarantee of payment from your travel insurance within 24 hours of your admission

Identification

You will be asked to provide the following as a proof of identification:

- Passport and Proof of Visa
- Local and overseas residential address, phone numbers and email address
- Health Insurance Policy Details



Presentation to Emergency Department

The initial fee to the Emergency Department (ED) is \$312 – Up-front payment covering 2 occasions of service

Please note: Prices are an estimate only and may vary. Prices are correct at time of print and are subject to change on 1 July each year.

Additional Charges for Admissions

- Anaesthetics
- Specialist charges
- Surgeon fees
- Prosthesis
- Medical imaging
- Pathology – billed separately
- Pharmaceuticals (medication)
- Other costs associated with your stay

Accommodation Rates for Visa Classes upon Admission

If you are an overseas student or overseas visitor or hold a Work VISA, you may incur different costs for your stay based on your VISA conditions. Please read below for the costs that may be applicable for you.

If you are an overseas visitor holding valid insurance (all VISA holders with 8501 Visa Condition)

At the date of admission if you hold a VISA with an 8501 Visa Condition, and hold valid health insurance you are entitled to a lower rate of accommodation fees. You will be asked by our Admissions staff to provide a copy of your VISA Grant Notice. If you are admitted to RNSH the costs include:

Accommodation:

\$1465 per day in non-critical care
\$3640 in critical care

If you are an overseas visitor (all VISA holders without 8501 Visa Condition)

At the date of admission if you hold a VISA without an 8501 Visa Condition, the following accommodation fees are applicable. You will be asked by our Admissions staff to provide a copy of your VISA Grant Notice.

If you are admitted to RNSH the costs include:

Accommodation:

\$2504 per day for Non-Critical care
\$6353 per day in critical care

If you are an overseas visitor NOT holding valid insurance (all VISA holders)

At the date of admission if you hold a VISA and you don't hold health insurance the following accommodation fees are applicable. You will be asked by our Admissions staff to provide a copy of your VISA Grant Notice.

If you are admitted to RNSH the costs include:

Accommodation:

\$2504 per day for Non-Critical care;
\$6353 per day in critical care

Note: Any outstanding debts to RNSH from overseas patients are reportable to the Department of Immigration

Insurance

Travel Insurance

If you hold Travel Insurance, please contact your insurance at the earliest possible to notify them of your hospital stay and provide your insurance details to our Patient Liaison Officers so they can contact your Travel Insurance and obtain a Guarantee of Payment for your stay. A Guarantee of Payment allows RNSH to send Medical and Accommodation invoices directly to the insurance company.

If your Travel Insurance refuses to provide us a Guarantee of payment or notifies us that you have to pay your hospital bills prior to claiming, then we will charge for your accommodation with immediate effect and send you all other Medical bills for payment.