



Chief Executive's Board Report

July 2022

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NSLHD Overall Performance

Northern Sydney Local Health District (NSLHD) remains at Performance Level 0 – ‘No Performance Issues’.

This is the highest Performance Level attainable, in accordance with the NSW Health Performance Framework.

Patient Flow and Access

Overall Performance (May 2022)

In May 2022, there were 20,659 presentations to NSLHD Emergency Departments, a decrease of 2% (632 presentations) when compared to May 2021.

Emergency Treatment Performance (ETP) for NSLHD was 58% in May 2022 against the overall target of 81%. This demonstrates a decrease of 7% when compared to May 2022 (65%).

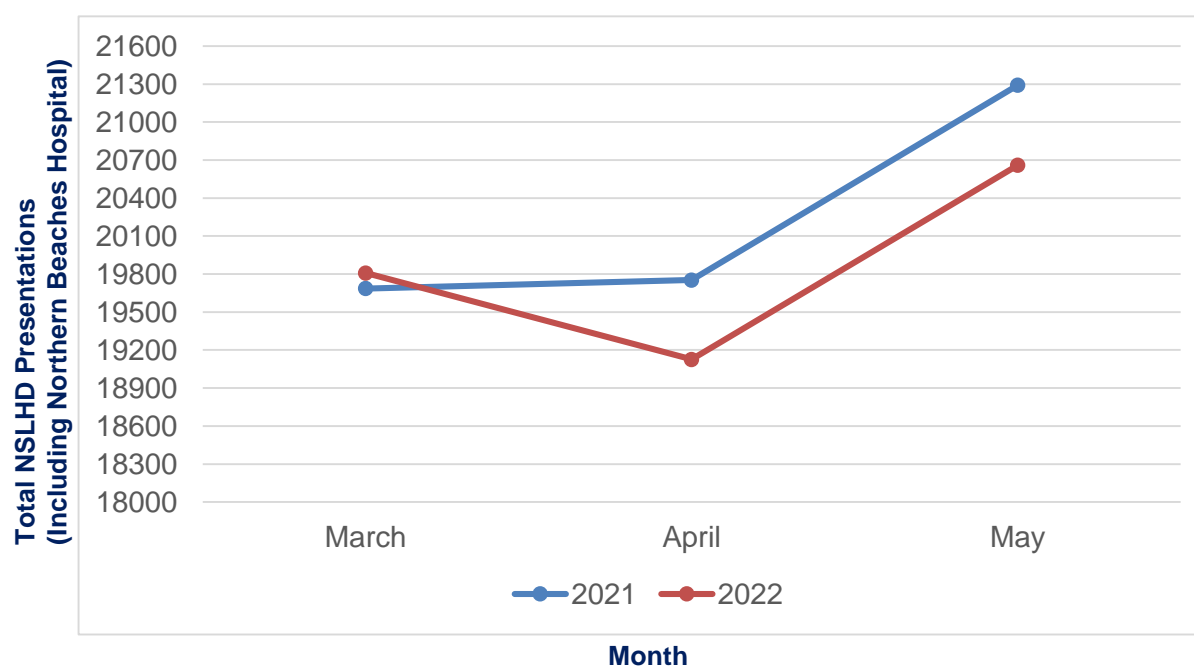
Overall Transfer of Care (ToC) for NSLHD was 86% in May 2022 against the target of 90%.

NSLHD had 597 patients overdue for elective surgery as at the end of May 2022. This is a reflection of the impact of the COVID-19 pandemic and Ministry of Health (MoH) directive to temporarily suspend all non-urgent elective surgery.

Emergency Department (ED) Presentations Results (By Hospital)

Hospital	ED Presentations May 2022		Change from May 2021
RNSH	7,456 presentations	↓	6% decrease
HKH	4,253 presentations	↑	2% increase
Ryde	2,635 presentations	↑	0.1% increase
NBH	6,315 presentations	↓	4% decrease

Emergency Department (ED) Presentations Results (Total NSLHD)



Transfer of Care (ToC) Results

Overall ToC for NSLHD was 86% in May 2022 against the target of 90%.

Hospital	ToC May 2022		Change from May 2021
RNSH	74%	↓	8% decrease
HKH	84%	↓	1% decrease
Ryde	95%	↓	9% decrease
NBH	98%	↓	1% decrease

ED Triage Results

Hospital	Triage Category Results				
	Category 1 (target 100%)	Category 2 (target 95%)	Category 3 (target 85%)	Category 4 (target 70%)	Category 5 (target 70%)
NSLHD	100%	74%	69%	74%	90%
RNSH	100%	66%	62%	69%	91%
HKH	100%	86%	71%	76%	91%
Ryde	100%	85%	80%	78%	85%
NBH	100%	76%	70%	76%	90%

Elective Surgery Access Performance (ESAP) Combined NSLHD Results

	Target	May 2022
Category 1	100%	100%
Category 2	97%	84%
Category 3	97%	72%

NSLHD ESAP results (excluding NBH) are a direct reflection of the COVID-19 pandemic. Temporary measures have been introduced across NSLHD to ensure patients continue to receive timely access to elective surgery. This includes centralisation of all NSLHD elective surgery bookings and clinical prioritisation of all Category 1 surgery cases.

Average Length of Stay (ALOS) (Rolling 12 Months)

Hospital	Target	May 2022
RNSH	5.50	5.35
HKH	4.20	4.26
Ryde	4.00	5.21

Legend

● Hospital on or above target

Financial Performance

Due to End of Financial Year reporting timelines, the June finance update will be provided verbally at the July 2022 NSLHD Board Meeting and documented in the August 2022 Chief Executive Report.

Safety and Quality Indicators

Safety and Quality (June 2022)	MONTH				Year to Date			
	T	Target	Actual	Var	T	Target	Actual	Var
SA-BSI ^{1*}		≤ 1.0	0.3	0.7		≤ 1.0	0.9	0.1
ICU CLAB Infection Rate ^{1*}		= 0.0	0.0	0.0		= 0.0	0.2	-0.2
Incorrect Procedures: OT		= 0	0.0	0.0		= 0	0.0	0.0
MH: Readmissions within 28 Days ¹		≤ 13.0%	11.3%	1.7%		≤ 13.0%	12.6%	0.4%
MH: APDC Follow Up Within 7 days ¹		≥ 75%	76%	1.2%		≥ 75%	86%	11.1%
Unplanned Hospital Readmissions [#]		≤ 6.4%	6.1%	0.3%		≤ 6.6%	5.9%	0.7%

¹Data 2 month delay

[#] Unplanned Hospital Readmissions targets are prior year actual.

Clinical Care and Improvement

Clinical Governance and Patient Experience

National Standards Accreditation

Royal North Shore Hospital (RNSH) and Hornsby Ku-ring-gai Hospital (HKH) have received their draft Australian Council of Healthcare Standards Accreditation Assessment reports. Final reports are pending.

Primary and Community Health (PACH) are continuing preparations for their Accreditation Assessment scheduled for August 2022.

The Australian Commission on Safety and Quality in Health Care (ACSQHC) *National Clinical Trials Governance Framework and User Guide* was released in June 2022. The Framework builds on the National Safety and Quality Health Service Standards in providing actions against which health service organisations conducting clinical trials will be assessed for accreditation. The Commission will commence implementation of the Framework in early 2023.

NSLHD Consumer Forum 2022

Work is underway to prepare for the inaugural NSLHD Consumer Forum. The Forum will provide consumers with the opportunity to reconnect and contribute to innovation in NSLHD. A series of workshops will be held to generate discussion and identify themes for future local actions. State leaders in virtual care, health literacy and patient experience have been invited to present. The event will be opened by Trevor Danos AM FTSE, Board Chair, and Deb Willcox, Chief Executive, NSLHD, and will be held on 21 September 2022.

NSLHD Quality and Improvement Awards 2022

The NSLHD Quality and Improvement Awards highlight and celebrate quality and improvement projects that have positive outcomes for our patients, consumers, staff and community. The 2022 Awards were celebrated at a ceremony held in the Kolling Auditorium, RNSH on 5 July and winners were announced to all staff via a Chief Executive email and published on the NSLHD Website. A total of 41 entries were received across eight categories. Award winners are listed below:

Transforming the Patient Experience Award

Developing a novel ICU follow-up service for our sickest patients – Intensive Care Unit, Royal North Shore Hospital

Delivering Value Based Integrated Care Award

Geriatrician outreach to GPs – NSLHD Aged Care and Sydney North Health Network

Excellence in the Provision of Mental Health Services Award

Youth Suicide Response Framework – Child and Youth Mental Health Service, Mental Health Drug and Alcohol

Keeping People Healthy Award

Technology is another language: a framework for successful tele-rehabilitation with older non-English speaking patients – Chronic Disease Community Rehabilitation Service, Primary and Community Health

Health Research and Innovation Award

Adapting pain self-management delivery during COVID-19 – ADAPT pain management team, Royal North Shore Hospital

Patient Safety First Award

“S.O.S. – SAVE OUR SKIN!” – Neonatal Intensive Care Unit Skin Integrity Committee, Royal North Shore Hospital

Supporting our People and Culture Award

Performance postcards: A picture of variation – Royal North Shore Hospital

Planetary Health Award

Anaesthetic greenhouse gas reductions – Department of Anaesthesia, Royal North Shore Hospital

NSLHD Safety and Quality Account 2022

NSLHD is currently developing the annual NSLHD Safety and Quality Account. The Account provides an opportunity to showcase achievements over the last financial year and affirm our ongoing commitment to improving safety and quality. The Account supports the implementation of the NSW Ministry of Health’s System Purchasing and Performance Safety and Quality Framework 2022-23.

Wound Care Initiative

NSLHD will soon commence a trial of a Tissue Analytics digital application that uses artificial intelligence and smartphone photography to measure, analyse and treat patient wounds. The application provides clinicians with real-time data to help determine the best treatment options, reduce length of stay and re-admission rates. The application analyses dimensions, surface area and tissue composition before presenting augmented visual findings, and is also has the capability to be used by patients in their home, with regular monitoring by clinicians.

Clinical Network Monthly Highlight

Rehabilitation and Aged Care Network

The Rehabilitation and Aged Care Network, led by Professor Sue Kurrle and Lyn Olivetti, Service Development Manager is responsible for admitted and non-admitted aged care and rehabilitation services across NSLHD. There are a number of initiatives currently underway in the Network including:

- Development of the NSLHD Geriatric Outreach Service Guideline to support the alignment of teams and role within NSLHD’s Collaborative Commissioning strategy. The Geriatric Outreach Service aims to keep older and frail people with acute health needs safe at home by providing specialist geriatric team support. Enhancements related to COVID-19 have allowed the service to provide increased support to residential care over the last 1-2 years. The service includes:
 - Geriatric Rapid Aged Care Evaluation (GRACE) Service supporting Hornsby Kuring-gai
 - Aged Care Rapid Response Team (ARRT) supporting Lower North Shore and Ryde and Hunters Hill
 - Beachside Rapid Access Care of the Elderly (BRACE) supporting the Northern Beaches.
- A number of Rehabilitation Service Guidelines has been reviewed with an additional guideline for non-admitted rehabilitation currently under development. The Guidelines provide service indicators for monitoring and reporting, with relevance to non-admitted rehabilitation services provided by Affiliated Health Organisations.
- The Northern Sydney Dementia Collaborative is a regional partnership co-chaired by NSLHD (Professor Sue Kurrle), and Sydney North Health Network. The Collaborative has been a ‘go-to’ group for The Project Factory, who have developed an application to support people with dementia and their carers in connecting with information and services. This work is supported by a Commonwealth Grant and the CSIRO.

- A number of translational research projects are also in progress including frailty screening and deprescribing for polypharmacy.

Integrated Care

Collaborative Commissioning

NSLHD continues to partner with General Practitioners (GPs) on the Collaborative Commissioning initiative with a total of 12 GPs engaged. A single referral line for NSW Ambulance to utilise for Rapid Response to boost referrals from paramedics is currently being investigated and will be a key strategy for reducing the number of frail and older people turning up to Emergency Departments via an ambulance.

Work is underway to align key integrated demand management strategies to the Northern Beaches Demand Management Plan including frequent presenters and rapid response.

Service Updates

Mental Health, Drug & Alcohol (MHDA)

Northern Beaches Youth Mental Health Services

In June 2022, the NSW Minister for Health The Hon. Brad Hazzard and Minister for Women, Regional Health and Mental Health The Hon. Bronnie Taylor announced a \$11.4 million investment in mental health services for children and young people on the Northern Beaches under the 2022-23 NSW Budget. The investment will enable a comprehensive child and youth mental health service on the Northern Beaches and the establishment of a new youth drug alcohol treatment service. The funding specifically includes:

- \$1.4 million to support the Northern Beaches Child Youth Mental Health Service in the Brookvale Community Health Centre in the recruitment of additional staff
- \$1.1 million to support and operate the Northern Beaches Youth Response Team service out of Mona Vale Community Health Centre including the recruitment of additional staff
- \$1 million to develop a new youth drug and alcohol community treatment service in NSLHD
- \$365,000 to provide a full-time Child and Youth Psychiatrist at Northern Beaches Hospital
- \$7.5 million to establish four acute paediatric specialist mental health beds at Northern Beaches Hospital

Primary & Community Health (PACH)

NSLHD Needle and Syringe Program

The Needle and Syringe Program is working with the PACH Sustainability Network to reduce plastic waste. The project will be implemented in phases and involve a gradual reduction of plastic by replacing single-use plastic carry bags with paper bags, and replacing the plastic ‘Fitpacks’ used in needle dispensing machines with cardboard Fitpacks.

Aboriginal and Torres Strait Islander Health Service

Australian Charter of Health Care Rights

The Consumer and Patient Experience (CAPE) Unit have partnered with the NSLHD Aboriginal and Torres Strait Islander Health Service to create a unique, culturally appropriate and tailored version of the Australian Charter of Health Care Rights (the Charter).

The NSLHD version of the Charter has been designed using artwork created by highly respected members of the NSLHD Aboriginal and Torres Strait Islander Community and language adapted to make meaning of the Charter for Aboriginal and Torres Strait Islander people in our community.

The Australian Commission on Safety and Quality in Health Care (ACSQHC) have endorsed the NSLHD Charter and with permission from NSLHD Aboriginal and Torres Strait Islander Health Service, will use the adaptation as a template for health services across Australia to guide them in developing their own adaptation of the Charter.

Health Services Planning

NSLHD Strategic Plan 2022-2027

Following out of session endorsement by the NSLHD Board, the draft NSLHD Strategic Plan 2022-2027 has been released broadly to all-staff, the public and key stakeholders for wider consultation and feedback. The draft plan has been placed on the NSLHD intranet and internet sites, publicised on all NSLHD social media channels and a survey has been developed. It is anticipated that the final NSLHD Strategic Plan 2022-2027 incorporating stakeholder feedback will be submitted to the Board in August 2022.

Counter Disaster

Deployment Register

The Counter Disaster Unit is working with People and Culture to develop a Deployment Register for the purposes of providing a centralised repository of employees who have expressed an interest in disaster deployments and have completed disaster medicine and/or emergency management education. This database draws inputs from StaffLink and My Health Learning and can identify personnel who met the deployment criterion and suitability for deployment. The register provides NSLHD with the capability to readily determine the status of a critical mass of credentialed, deployable employees and enables a more efficient process to identify target audience for professional development in the disaster medicine.

Our Staff

People and Culture

Psychological Wellbeing

Several consultation focus groups have been hosted by People and Culture, and facilitated by the COVID-19 Wellbeing and Psychological Support Project Lead, in updating the NSLHD policy on the Identification and Management of Vicarious Trauma. The Sydney Clinical Skills and Simulation Centre is also in the final stages of the production of a series of five videos on post event huddles, a preventative strategy in the identification and management of vicarious trauma.

NSLHD Security Services

The 2022 Security Improvement Audit Tool (SIAT) assessments have commenced, with the initial audits occurring at HKH and Pennant Hills Community Health Centre during the last week of June.

NSLHD Orientation Review

The Organisational Development and Capability team are currently reviewing the NSLHD Orientation Program. New employees and managers have been invited to participate in an online survey and focus group, to provide insights on how this program could be refreshed.

2022 People Matter Engagement Survey (PMES)

Preparation has begun for the 2022 PMES. Promotional activities will commence in the coming month.

Get Skills Access Inclusive Healthcare Pilot Program

NSLHD has been selected to participate in a Commonwealth funded pilot program that aims to increase the disability inclusive practices of health professionals through education and training designed and delivered by people with disability. The pilot program will be run in Victoria and NSW, and Ryde Hospital is one of the five Hospitals that will be participating.

Fostering Leadership Across Systems in Health (FLASH) Program

The inaugural FLASH Program at NSLHD was conducted over 8 months from August 2021 to March 2022. The program has a target audience of senior medical employees, post-fellowship clinical and clinical research fellows, and specialist doctors within their first 5 years of independent practice. Evaluation of the inaugural program has seen positive feedback and participants have indicated improved leadership capabilities following completion of the program.

NSLHD intends to deliver the program to a broader audience for 2022/2023. Preliminary conversations have commenced in preparation for the 2022/2023 program, including a potential partnership with Western Sydney Local Health District.

Nursing and Midwifery

COVID-19 Screening Clinics/Community Response Teams/Vaccination Hub

The RNSH, Ryde, HKH and MVH COVID-19 Screening Clinics have been testing patients for both COVID-19 and variances including Influenza A and Respiratory Syncytial Virus (RSV).

The COVID-19 Community Response Teams will be broadening their scope to include venepuncture administration, delivery of medications, RATs and pulse oximeters, mobilisation of pop-up clinics for screening and vaccinations, and transporting ambulant patients from hospital to their home. The Response Team is working closely with the NSLHD Virtual Hospital.

The RNSH Vaccination Hub has remained open to support staff in receiving their third COVID-19 vaccine and mandated flu injection. Over the next 6 weeks, the Hub will operate 10 hours per day to meet the high demand. The Vaccination Hub is now operationally aligned to the Nursing and Midwifery Directorate.

Clinical Practice, Quality and Safety Team

The HKH bespoke Nursing Leadership Program continues with a series of workshops. The program and preliminary evaluation was presented to the NSLHD Leadership Advisory Board Committee.

Nursing and Midwifery Workforce

Midstart and Gradstart Campaign

A total of 19 applications were received for the RNSH and HKH MidStart 2023 Campaign. Interviews for NSLHD applicants will be held in July 2022.

Online Information sessions were held in June 2022 prior to the opening of the 2023 GradStart campaign to assist in the application process and to promote NSLHD as the employer of choice for Nursing and Midwifery Graduates in 2023. A total of 84 students registered to attend these sessions.

Overseas Recruitment

A UK based Recruitment Agency has been engaged to assist with the recruitment of working holiday (6 months) or temporary sponsorship (2 year) visa Nurses and Midwives. The agency has been engaged previously by other local health districts. Their marketing campaign will include targeting nurses and midwives located in the UK, USA and Canada.

Maternity Services

University of Technology Sydney Group Clinical Supervision Study

The RNSH Maternity Services are participating in a Group Clinical Supervision for midwives study through the University of Technology Sydney. The study is a randomised controlled trial which aims to identify the levels of work-related burnout in midwives, the efficacy of Group Clinical Supervision for midwives, midwives’ intention to stay in their role/profession and rates of actual turnover and sick leave, and midwives’ perceptions of their workplace culture.

There are 12 maternity units from across NSW are participating in the study. The supervision will be provided once per month for up to two years, by the primary investigators. All midwives at the intervention sites have been encouraged to attend the sessions and participating midwives will be asked to complete an online survey every six months. RNSH has been randomised in to the intervention group and staff received their first group clinical supervision session on 24 June 2022. Midwife survey responses and workforce data, such as midwifery staff turnover and sick leave, will be analysed.

Patient Access and Logistic (PALS) Unit

Patient Flow Portal

The current version of the Patient Flow Portal will be superseded by a new version on 30 June 2022. Leads from each facility within NSLHD are supporting users across NSLHD with the transition.

Medical Services

NSLHD JMO Wellbeing Committee Redesign

A proposal is currently being developed to redesign the NSLHD Junior Medical Officer (JMO) Wellbeing Committee. The purpose of the JMO Wellbeing Committee is to report regularly to the Board on issues regarding JMO Wellbeing, and to provide support in resolving issues impacting the wellbeing of JMO’s in NSLHD. It is proposed that each Hospital design a local ‘Wellbeing Committee’ for JMO’s with representation from Groups such as the Resident

Medical Officer (RMO) Association, Basic Physician Trainee Network, Intensive Care Unit Welfare Group, RNSH Anaesthetics Support Group and the Medical Officers’ Welfare Interest Group. The locally established Committees with report regularly to the Executive Medical Director, NSLHD to ensure that the Chief Executive, and NSLHD Board is informed on issues related to JMO Wellbeing.

Allied Health

eMR Comprehensive Care Pilot

The Allied Health Directorate are participating in the eMR Comprehensive Care Pilot (Allied Health Inpatient Documentation Workflow) that went live on 7 June 2022. Specific Allied Health disciplines are providing feedback on the Pilot, including advising on opportunities for modification and enhancements.

Allied Health Wellness Activities

During July and August 2022, Allied Health clinicians have been invited to participate in a range of wellness activities including trivia, guided mindfulness, presentations and online resources. A NSLHD Allied Health Wellness pamphlet has been distributed to all Allied Health Staff to provide further details. In addition, there are a number of staff wellness and compassion sessions that will be held on topics including guided mindfulness, self-compassion and deep relaxation.

Research and Innovation

Service Improvement and Innovation

Virtual Care

In line with the NSLHD Virtual Care Strategic Framework and recently developed Virtual Care Operating Model, assessment and procurement of the remote patient monitoring platform has commenced. In addition, the remote monitoring pilot Implementation Plan for heart failure and chronic obstructive pulmonary disease is currently being developed.

Research

Ramsay Research Grants

Ramsay Research Grants round for 2022 has been finalised, with 14 projects funded from a pool of 30. The 2022 round was very competitive and approximately \$800,000 projects were funded overall. Formal announcement of the successful winners will occur in July 2022.

Clinical Trial Management System

Introduction to Clinical Trial Management System (CTMS) meetings have been underway through much of June and early July, with training delivered by the vendor to be scheduled for mid-July, and many trial units keen to be involved as early as possible. It is anticipated that the state-wide rollout of the CTMS should be complete by early 2023.

NSLHD Research Strategy Refresh

The NSLHD Research Strategy is set to be reviewed in the latter half of 2023, with the review to be led by the incoming Chair of Research.

Nursing and Midwifery Research

The NSLHD Nursing and Midwifery Research and Innovative Practice Conference was held on 15 June 2022, and attended by more than 60 delegates. The day was a success, with keynote presentations from Professor Ramon Shaban, Professor Julie Considine and Professor Robyn Gallagher, and oral and poster presentations by NSLHD Nursing and Midwifery staff.

Sydney Health Partners

The Sydney Health Partners Annual Forum was held on 6 July 2022 at the University of Sydney. Under the theme Innovation and Change, this year’s Forum considered the impact of the COVID-19 pandemic on clinical innovation in NSW, and the implications for enhancing research translation in health services.

Kolling Institute

Neuroscience and Pain Priority Research Area

On 21 June 2022 the Kolling Institute Neuroscience and Pain Priority Research Area hosted a dedicated research showcase. The event highlighted the stellar work being done by early career researchers in Neuroscience and Pain.

The Kolling Institute continues to develop internal and external educational opportunities to grow and promote research and related collaborations and partnerships.

Digital Health and Communications

Information, Communication & Technology (ICT)

Smoking Cessation and eMR Comprehensive Care Projects

The Project Team in partnership with eHealth NSW continues to resolve several minor defects and enhancement requests that have been logged since implementation of the Smoking Cessation Project. The Project evaluation will be completed eight weeks after go-live and a report is expected to be available by the end of August 2022.

The eMR enhancements have been well received and adopted by users. The project team members were available on site to support the implementation. Support has now transitioned to business-as-usual.

eMR Fluid and Infusion Management

Fluid and Infusion Management will enhance the eMeds capability and will be implemented across NSLHD Hospitals in August and September. The Implementation Advisory Group has recommended that training for this solution should be mandated, aiming for a minimum of 75% of Medical and Nursing staff trained before go-live.

eRIC in the Neonatal Intensive Care Unit (NICU) at RNSH

In partnership with eHealth NSW, eRIC was implemented in NICU at RNSH on 21 June 2022. Training and Change management activities were instrumental in the success of the rollout. eHealth has formally handed over the project to NSLHD and support has now transitioned to business-as-usual.

Medical Handover

As part of the mandatory requirements for hospital accreditation (based on the NSQHS standards), healthcare facilities must provide evidence of clinical handover of each shift. Work is underway for the development of a medical handover tool within the eMR to improve communication and documentation required for handover between various clinical teams.

The proposed solution will allow for a rapid Medical Handover and task management within eMR as it will be a one screen solution as opposed to the current system where staff need to branch across the eMR to mark, complete and document clinical information. The Medical Handover tool also fulfils the NSLHD Digital Strategy to further enhance the eMR by complying with the NSW Health Policy Directive *Clinical Handover* (PD2019_020).

Manly Adolescent and Young Adult Hospice (AYAH)

The ICT Technical Working Group is currently finalising the Guest Wi-Fi design and health managed meeting rooms (HMMR). Requirements for early access to network communication rooms have been provided to the Project Managers.

Single Digital Patient Record

Led by eHealth NSW, the multistep procurement process for the Single Digital Patient Record (SDPR) is currently underway. The SDPR will consolidate geographically fragmented electronic medical records across the NSW Health system. The procurement is in the Best and Final Offer stage and Vendor discussions have commenced with the Procurement Negotiation Committee. Detailed negotiations are expected to continue with the vendors and the Negotiation Team. The preferred vendor will be announced later this year once due diligence is completed.

Microsoft 365 Digital Workspaces Project

NSLHD Modern Intranet Upgrade

Design workshops have been held with NSLHD Media and Communications, ICT Digital Services, and eHealth Solutions Delivery teams, focusing on standard template development

and planning for end user focus groups. The NSLHD intranet homepage design will be presented to the NSLHD Digital Health Steering Committee for endorsement in August 2022 following wider consultation (focus groups).

Microsoft Teams

Migration from Skype to Teams is now complete, user training continues throughout July with the focus now turning to adoption of collaboration features and functions. A Microsoft Teams Governance Hub and Insights tools to be launched in July 2022.

State-wide Data Centre Reform

A Dedicated Host is being established and will mitigate the need to purchase additional SQL (database) licenses. NSLHD will recruit a Senior Cloud Engineer to support the system.

NSLHD Communications

Internal Communication

- Two NSLHD newsletters published.
- Chief Executive email broadcasts distributed:
 - Announcement of NSLHD Quality and Improvement Award finalists
 - Announcement of new Staff Flu and COVID-19 vaccination requirements
 - Update on new screening measures at all Hospital and Services main entries
 - COVID-19 update on visitor restrictions

Social Media

- Influenza campaign including promotion of free respiratory clinics to alleviate pressure on emergency departments.
- Advertising of respiratory clinics shared with online community groups.
- HKH Pink Ladies Volunteers 60th Anniversary celebration campaign.
- Promotion of recipients included in this year’s Queens Birthday Honours. Three NSLHD representatives were recognised this year for their outstanding service to healthcare including Professor Sarah Hilmer AM, Dr Michelle Mulligan OAM and Emeritus Professor Leigh Delbridge AM.

Platform	June 2022	% Change from May 2022
Facebook	40,472 followers	↑ 0.1% (40,404 followers)
LinkedIn	11,151 followers	↑ 0.8% (11,064 followers)
Instagram	716 followers	↑ 1.8% (703 followers)

External media

- Media release issued to The Bush Telegraph on the HKH volunteers’ 60th anniversary. Article appeared in July
- Media release issued to Channel 9, 10 and various media outlets on new palliative radiotherapy trial in RNSH’s Cancer Centre
- Media statement provided to 2GB’s Ray Hadley program regarding NSLHD Health Promotion’s submission on a development application in Cremorne
- Developed a media release on NSLHD and Sydney North Health Network commissioning collaboration rapid care pathway for the frail and aged
- Developed a media release on Northern Beaches mental health services
- National Tribune, 2GB, 2SM reported on Professor Lyn March who will lead the largest study in Australia into the treatment of juvenile arthritis. \$2.5 million is being

invested in the study which may pave the way for a unique approach to care for those with the disabling condition.

- Channel 9 news report with RNSH’s Professor Alexander Engel and Dr David Chan commenting on a bowel cancer immunotherapy trial showing promising results for all participants.

Upcoming Events

- Official opening of the HKH Stage 2 Redevelopment – 4 July 2022
- NAIDOC week celebrations held across RNSH, Ryde and Hornsby campuses – 4 to 8 July 2022
- NSW Health Nursing and Midwifery Awards – 12 July 2022
- NSLHD Quality and Improvement Awards 2022 – 5 July 2022

Projects

- Assisted HKH with official opening
- Assisted HKH with planning for the volunteers’ 60th anniversary
- Assisted NSLHD Maternity Services with development of service brochure
- Assisted HKH with design and development of patient leaflet
- Continued work with stakeholders on NSW Government rebranding on new framework requirements
- Assisted NSLHD Aboriginal and Torres Strait Islander Health Service with planning for NAIDOC Week events
- Assisted NSLHD People and Culture with establishment of LinkedIn profiles
- Preparation of Hoc Mai celebration event and promotion and launch of new website
- Progress on NSLHD intranet redesign and Communication Plan
- Promotion of Palliative Care Week
- Preparation of promotional material for Quality and Improvement Awards
- Assisted Health Promotion with Go4Fun Health and Active for Life initiatives
- Assisted NSLHD Operations with promotion of free respiratory flu assessment clinics
- Promotion of the Kolling Institute Neuroscience and Pain Showcase which featured a collection of emerging research leaders discussing the latest advances in their discovery, translation and implementation work. The event featured representatives from the pain management and rehabilitations teams, as well as the ageing, mental health, neurogenetics and neuromuscular imaging groups.
- Promotion of the Ramsay study, travel and equipment grant program to support researchers based on the RNSH campus.
- Commenced planning of the NSLHD Year in Review and Annual Public Meeting.
- Preparation of Employee Value Proposition work with People and Culture.
- Progress on new websites for Maternity, Cancer, MHDA and development of a clinician finder web search.

Philanthropy

NORTH Foundation Update

2021/2022 Financial Year Results

The NORTH Foundation finished the 2021/2022 Financial Year strongly with thanks to a number of generous supporters, trusts and foundations including Perpetual and the Gonski Foundation. The 2022 Tax Appeal has raised over \$400,000 across 604 individual donors.

Through previous Appeals, our community of donors have provided support for a number of life-changing programs and initiatives including:

- Intensive Care Unit Nursing Scholarships
- Breast Cancer ultrasound machines
- Cardiac rehabilitation
- Specialised NICU equipment for premature babies.



Deb Willcox
Chief Executive

Date: 13 July 2022