

NSLHD Board

MEETING DETAILS

Date: Tuesday 18 October 2022 commencing 4:00pm

Venue: Garrigarrang Room, Level 14, Kolling Building or via MS Teams

Present:

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| Mr Trevor Danos AM | Board Chair |
| Professor Emerita Mary Chiarella AM | Deputy Board Chair |
| Mr Andrew Goodsall | Board Member |
| Mr Anthony Hollis | Board Member |
| Mr Brad Goodwin | Board Member (via MS Teams) |
| Dr Donna Lynch | Board Member |
| Ms Karen Filocamo | Board Member |
| Ms Kimberley Reynolds | Board Member (via MS Teams) |
| Dr Michelle Mulligan OAM | Board Member |
| Ms Nadia Levin | Board Member |
| Dr Stephanie Teoh | Board Member |

In attendance:

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| Mr Lee Gregory | A/Chief Executive, NSLHD (A/CE) |
| Mr James Stormon | A/Executive Director Operations. NSLHD |
| Ms Tegan Mitchley | A/Board Secretariat |
| Ms Heather Gough | General Manager, Ryde Hospital (item 3.1) |

Apologies:

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| Dr Cesar Uy | Chair MSEC, NSLHD |
| Ms Jacquie Ferguson | Director Finance and Corporate Services, NSLHD |
| Mr Chris Greatrex | Board Member |

AGENDA ITEMS

The Board Chair welcomed the Board members and attendees to the meeting and opened the meeting with an acknowledgement of country. There was no in-camera session.

1. Attendance / Apologies / Conflict of Interest

Attendance and apologies were **noted**.

The Board Chair asked those present to declare any additional or new conflicts of interest. None was declared.

2. Confirmation of Minutes

2.1. Minutes from the out-of-session meeting held 13 September

Minutes from the out-of-session meeting held 13 September 2022 were confirmed as a true and accurate record of the meeting.

2.2. Minutes from the meeting held 20 September 2022

Minutes from the meeting held 20 September 2022 were confirmed as a true and accurate record of the meeting.

3. Presentations

3.1. Ryde Hospital Update

The General Manager Ryde Hospital presented to the Board on Ryde Hospital's recent highlights and achievements.

Matters noted and discussed included the following:

- Ryde Hospital underwent ACHS Accreditation in March 2022. Accreditation was achieved with no recommendations. The Board congratulated all involved with this excellent result.
- An ongoing focus on patient experiences.
- The very successful management of COVID-19 despite staffing and physical facilities challenges.
- A step up in focus on Aboriginal and Torres Strait Islander health through the establishment of a committee supported by other initiatives that include a Yarning Circle, NAIDOC celebrations, Aboriginal and Torres Strait Islander flags and naming of rooms/areas throughout the facility.
- Completion of a new Clinical Services Plan.
- Ongoing focus on staff engagement, staff recruitment, improving Quality and Safety outcomes, staff wellbeing, sustainability, patient amenity, frailty and falls, meeting KPIs and staff training, as well as preparing for the new hospital.

4. Patient Story

4.1. Hornsby Ku-Ring-Gai Hospital Patient Story

This item was **noted** and taken as read.

5. Ongoing Business/Action Items

5.1. Action List – September 2022

The action list was reviewed and updated accordingly.

6. Ryde Redevelopment Update

The Board Chair and A/CE provided a verbal update.

7. Matters for Decision/Approval

7.1. NSLHD Safety and Quality Account

The Board **endorsed** the NSLHD Safety and Quality Account 2022.

The Board commended the Deputy Board Chair and the Director Clinical Governance and Patient Experience for their efforts.

8. Standing Business

8.1. Board Chair Report

The Board Chair provided a verbal update with the following highlights:

- The Board Chair met with the A/CE and Director Media and Communications to discuss the agenda for the Annual Public Meeting to be held on 2 December 2022
- A meeting between NSLHD and UTS was held in September to discuss opportunities for collaboration
- The NSLHD Exceptional People Awards will be held on 29 November 2022
- The People Matter Employee Survey Results have been released, with NSLHD achieving its highest ever participation rate. Details will be provided at the next Board meeting
- The Board hosted a breakfast on 13 October with the NSLHD Security Team
- The Board Chair attended the opening sessions of the NSLHD 2022 Consumer Forum
- The Board Chair and Deputy Board Chair will attend the official opening of Hornsby Ku-ring-Gai Hospital on 24 October 2022
- A Board tour will be organised of the Adolescent and Young Adult Hospice (AYAH) prior to its opening in the new year
- There have been changes in senior management of Northern Beaches Hospital
- The Board Chair recorded a video in support of NSLHD interpreter service
- The Board Chair met with the CEO of North Shore Private

The Board had a brief discussion on the status of the Speaking Up for Safety program.

8.2. Chief Executive Report October 2022

This item was **noted** and taken as read.

The A/Chief Executive provided a verbal update with the following highlights:

- NSLHD's Quarterly Performance Meeting with the Ministry of Health will take place in November 2022
- The A/Executive Director Operations is initiating work with the General Managers at each facility to improve patient flow and to prepare for next Winter
- The NSLHD Consumer Forum was held in September 2022. NSLHD has received valuable feedback from the Consumer Advisors in attendance
- A single referral line for the NSW Ambulance Service has been implemented
- The new Clinical Services Plan is in its early stages of consultation, with a draft expected to be circulated mid-2023
- NSLHD celebrated Allied Health Professionals Day on 14 October 2022, and awards were presented to outstanding allied health clinicians who demonstrate the NSW Health CORE values and provide compassionate patient and consumer care

8.3. Finance Risk and Performance Report

This item was **noted** and taken as read.

8.4. Committee Updates

Board Audit and Risk Committee (BARC)

No further update provided.

Finance, Risk and Performance Committee (FRAP)

No further update provided.

Consumer Committee (CC)

No further update provided.

Health Care Quality Committee (HCQC)

The HCQC Chair informed the Board of an excellent presentation from Sophie Tyner, Director Office of the Chief Health Officer, Ministry of Health regarding the implementation of voluntary assisted dying in NSW.

JMO Board Wellbeing

No further update provided.

Clinical and Quality Council

No further update provided.

Medical Staff Executive Council (MSEC)

No further update provided.

NSLHD Research Advisory Committee

No further update provided.

Planetary Health Committee

No further update provided.

NSLHD Digital Health Steering Committee

No further update provided

8.5. NSW LHD Selected Performance Indicators – August 2022

This item was **noted** and taken as read.

8.6. Communications Calendar

This item was **noted** and taken as read.

9. NSLHD Committee Minutes and Reports (taken as read)

9.1. Board Audit and Risk Committee (BARC)

Not available.

9.2. Finance Risk and Performance Committee (FRAP)

This item was **noted** and taken as read.

9.3. Consumer Committee

This item was **noted** and taken as read.

9.3.1. Consumer Committee STRA2P Report

Not available.

9.4. Health Care Quality Committee (HCQC)

This item was **noted** and taken as read.

9.4.1. HCQC STRA2P

This item was **noted** and taken as read.

9.5. JMO Wellbeing Board Committee

Not available.

9.6. Clinical and Quality Council

This item was **noted** and taken as read.

9.7. Medical Staff Executive Council (MSEC)

Not available.

9.8. NSLHD Research Advisory Committee

Not available.

9.9. Planetary Health Committee

Not available.

9.10. NSLHD Digital Health Steering Committee

Not available.

10. Additional Reading Material

10.1. Information Sharing Session with Dr Nick Watts, Chief Sustainability Officer of the NHS

This item was **noted** and taken as read.

11. Other Business

11.1. Dr Phillip Hoyle

This item was **noted** and taken as read.

The Board congratulated Dr Phillip Hoyle, Director Medical Services RNSH being named the Inaugural recipient of the *ACHS President's Award for Outstanding Contribution* by The Australian Council on Healthcare Standards (ACHS).

11.2. Professor Emerita Mary Chiarella AM

The Board congratulated the Board Deputy Chair on being made an Honorary Fellow of the College of Nurse Practitioners.

Action: An updated Organisation Chart is to be distributed to the NSLHD Board.

12. Date, Time & Venue for Next Meeting

Tuesday, 15 November 2022, commencing at 4:00pm, Garrigarrang, Level 14, Kolling Building or via MS Teams

Meeting Closed: 5:20pm

Joint NSLHD and SNHN Board Meeting

Commencing at 5:30pm, the Board held its annual joint meeting with the Board of Sydney North Health Network. Matters discussed included the following:

- A presentation highlighting major achievements from joint initiatives during the past year including COVID-19 care in the community, Health Pathways, Frailty, and Mental Health
- The role including an advocacy and training role for NSLHD and SNHN in relation to the sustainability of the GP workforce and giving GPs greater exposure to the community
- Improving patient discharge processes from NSLHD hospitals
- Improving communications between NSLHD and GPs
- Sharing learnings and opportunities on addressing sustainability and climate change
- Resilience and disaster planning
- Sharing learnings and opportunities on voluntary assisted dying

The NSLHD A/CE and the SNHN CEO were asked to work together to pursue these matters and to report back to their respective boards.

Action: A/CE to report to the Board on progress against agreed actions arising from the joint NSLHD and SNHN Board Meeting.

The annual joint board meeting closed at 7:15pm.

CERTIFIED A CORRECT RECORD

Trevor Danos AM, Chair

15 November 2022