



Acting Chief Executive's Board Report

July 2023

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NSLHD Overall Performance

Northern Sydney Local Health District (NSLHD) remains at Performance Level 0 – ‘No Performance Issues’.

This is the highest Performance Level attainable, in accordance with the NSW Health Performance Framework.

Patient Flow and Access

Overall Performance (May 2023)

In May 2023, there were 19,337 presentations to NSLHD Emergency Departments, a decrease of 6.5% (20,662 presentations) when compared to May 2022.

Emergency Treatment Performance (ETP) for NSLHD was 51% in May 2023 against the overall target of 81%. This demonstrates a decrease of 9% when compared to May 2022 (60%).

Overall Transfer of Care (ToC) for NSLHD was 90% in May 2023 against the target of 90%.

NSLHD has 561 patients overdue for elective surgery as at the end of May 2023.

Emergency Department (ED) Presentations Results (By Hospital)

Hospital	ED Presentations May 2023		Change from May 2022
RNSH	7,179 presentations	↓	-3.8% (7,457)
HKH	4,106 presentations	↓	-3.5% (4,253)
Ryde	2,420 presentations	↓	-8.5% (2,635)
NBH	5,632 presentations	↓	-11.5% (6,317)
TOTAL	19,337 presentations	↓	-6.6% (20,662)

Emergency Department (ED) Presentations Results (Total NSLHD)



Transfer of Care (ToC) Results

Hospital	ToC May 2023		Change from May 2022
RNSH	81	↑	7% increase
HKH	90	↑	6% increase
Ryde	97	↑	2% decrease
NBH	96	↑	2% decrease

ED Triage Results

Triage Category Results					
Hospital	Category 1 (target 100%)	Category 2 (target 95%)	Category 3 (target 85%)	Category 4 (target 70%)	Category 5 (target 70%)
NSLHD	100%	84%	80%	83%	93%
RNSH	100%	81%	81%	88%	95%
HKH	100%	88%	81%	82%	97%
Ryde	100%	88%	88%	85%	89%
NBH	100%	78%	71%	76%	92%

Average Length of Stay (ALOS) (Rolling 12 Months)

Hospital	Target	May 2023
RNSH	5.62	5.3
HKH	4.52	4.45
Ryde	4.29	5.55

Legend

● Hospital on or above target

Financial Performance**General Fund***Overview*

In June 2023, NSLHD recorded a Net Cost of Service (NCOS) of \$11.39m (6.1%) favourable, and \$3.97m (-0.22%) unfavourable year to date. This includes the incremental costs related to the COVID-19 response.

After adjusting for the impact of the COVID-19 response, NSLHD recorded a NCOS of \$8.89m (0.5%) favourable year to date. NSLHD and each Hospital and Service are working collaboratively on Efficiency Improvement Plans (EIPs) to ensure financial stability.

Total Expenses

Total expense for the month of June 2023 was \$10.1m (4.8%) favourable, and \$0.34m (0.02%) year to date.

Revenue

In June 2023, NSLHD recorded \$0.99m (0.33%) favourable year to date for revenue. NSLHD will focus on maximising own source revenue in the new financial year.

Other item/s

As at June 2023, the NSLHD general fund back account balance was \$1.5m. Under the Ministry of Health Cash Management Reform initiative, all Health Entity’s outgoing payments are paid centrally by Healthshare. The Ministry of Health sweep Health Entity’s general fund bank account to zero fortnightly.

Safety and Quality Indicators

Safety and Quality (June 2023)	MONTH				YEAR TO DATE			
	T	Target	Actual	Var	T	Target	Actual	Var
SA-BSI ^{1*}		≤ 1.0	0.3	0.7		≤ 1.0	0.9	0.1
ICU CLAB Infection Rate ^{1*}		= 0.0	0.0	0.0		= 0.0	0.2	-0.2
Incorrect Procedures: OT		= 0	0.0	0.0		= 0	0.0	0.0
MH: Readmissions within 28 Days ¹		≤ 13.0%	14.8%	-1.8%		≤ 13.0%	11.3%	1.7%
MH: APDC Follow Up Within 7 days ¹		≥ 75%	79%	3.5%		≥ 75%	86%	10.5%
Unplanned Hospital Readmissions [#]		6.1%	6.5%	-0.4		5.9%	6.1%	-0.2

¹Data 2 month delay

[#] Unplanned Hospital Readmissions targets are prior year actual.

Clinical Care and Improvement**Clinical Governance and Patient Experience****NSLHD Safety and Quality Account 2023**

The annual NSLHD Safety and Quality Account (the Account) demonstrates the District’s commitment to safety and quality for patients, families, staff, and the community. The NSLHD Safety and Quality Account 2023 will showcase achievements in improving the safety and quality of the care provided at Northern Sydney for FY 2022/2023. The Account will highlight how patient experience and feedback are captured and responded to, including how we partner with consumers in the co-design of services, and report the District’s safety and quality priorities for the coming financial year.

The NSLHD Safety and Quality Account 2023 is currently in the consultation phase, and consumer advisors will continue to provide valuable contributions and input into the development of the Account.

Consumer Engagement

For over two years, NSLHD staff have used the ‘Consumer Tick Process’ tool to partner with consumers in the development, co-design and review of patient facing information. Ninety-nine documents including pamphlets, brochures, posters, and booklets have been reviewed by NSLHD consumer advisors via this process.

Patient Safety Culture Survey 2023

NSLHD’s second Patient Safety Culture Survey is now live closing on the 11 July 2023. All Facilities/Services’ General Managers, HealthShare NSW and NSW Health Pathology’s senior executive continue to receive progress updates on survey completion rates. Results from the survey will be available in early August 2023.

Mona Vale Hospital Accreditation

The Mona Vale Hospital Accreditation Assessment occurred 14 –16 June, conducted by two Assessors from the Australian Council on Healthcare Standards (ACHS). All requirements of the National Safety and Quality Health Service Standards were met, and NSLHD are awaiting the final ACHS report.

NSLHD Quality and Improvement Awards 2023

The NSLHD Quality and Improvement Awards 2023 were celebrated on 29 June 2023. Sixteen teams in total were celebrated, with eight winners awarded for their achievements that improve the safety and quality of healthcare for our patients, consumers, families and carers. The team projects are NSLHD initiatives that meet our strategic priorities, particularly in safety and quality. The award recipients are as follows:

Transforming the Patient Experience Award

Winner: The Holy Grail: Perioperative care for the frail – Perioperative Medicine Service, Royal North Shore Hospital

Runner up: Consumers driving the narrative in Spinal Plastics Service – Spinal Plastics Service, Royal North Shore Hospital

Patient Safety First Award

Winner: Parkinson Inpatient Experience (PIE) project – Royal North Shore Hospital

Runner up: Implementation of eMR Seclusion and Restraint module – Seclusion and Restraint Implementation Working Group, Mental Health Drug and Alcohol

Delivering Value-Based Integrated Care Award

Winner: Smarties – a learning approach to loss (not just an M&M) – Mental Health Drug and Alcohol

Runner up: Bridging the gap between acute and community spinal injury services – Spinal Plastics Service, Royal North Shore Hospital

Supporting our People and Culture Award

Winner: Kindness Kit – Ryde Hospital

Runner up: Public Art Towards Health (PATH)– NSLHD Population Health Promotion

Keeping People Healthy Award

Winner: Multidisciplinary Concussion Service – Concussion Clinic, Royal North Shore Hospital

Runner up: Nourishing our CALD head and neck, and upper GI cancer patients – Northern Sydney Cancer Centre CALD Working Group

Health Research and Innovation Award

Winner: Improving renal vascular access outcomes through data-driven surveillance – Departments of Renal Medicine and Vascular Surgery, Royal North Shore Hospital

Runner up: Qlik Contact Tracing App – NSLHD Infection Prevention and Control

Excellence in the Provision of Mental Health Services Award

Winner: No Suppression Group – Ryde Consumer Services, North Shore Ryde Mental Health.

Runner up: Implementation of the eMR Seclusion and Restraint module – Seclusion and Restraint Implementation Working Group, Mental Health Drug and Alcohol

Planetary Health Award

Winner: Needle and Syringe Program (NSP) reducing plastic waste – Royal North Shore and Brookvale Community Health Centres

Runner up: Paper patient belonging bags - Royal North Shore Hospital Sustainability Committee

Clinical Network Monthly Highlight - Neurosciences Clinical Network

Stroke Models of Care

Significant work has occurred to standardised stroke models of care across NSLHD, including the development of district-wide stroke guidelines, the establishment of thrombolysis at Hornsby Ku-ring-gai hospital, and matrix change for FAST+ patients. Work is continuing to expand the interventional endovascular clot retrieval service for large vessel stroke at Royal North Shore Hospital to a 24/7 model.

Interventional Neuroradiology

Interventional neuroradiology has been established at Royal North Shore Hospital in collaboration with Westmead Hospital. Work has continued in preparation to expand the interventional neuroradiology service at RNSH with a second angiography suite in theatres and expand to a 24/7 service due to rapidly increasing demand. Strategies to mitigate potential nursing shortages are in development to reduce risk to the service.

Multiple Sclerosis

In recent years, evidence from clinical trials has established that autologous haematopoietic stem cell transplantation is effective in patients with MS. This has been endorsed to be incorporated as a standard of care for selected patients with MS by the two leading international Bone Marrow Transplantation and Cell Therapy bodies – the American Society for Blood and Marrow Transplantation and the European Society for Blood and Marrow Transplantation. In conjunction with the haematology department, a 6-month pilot was approved to commence for autologous haematopoietic stem cell transplantation for suitable candidates in early 2023. Evaluation of this pilot will be conducted with a view to determine opportunities for ongoing sustainable funding.

Parkinson’s Disease

Since the previous NSLHD Clinical Services Plan, a model of care for patients with Parkinson’s Disease has been developed and implemented at Hornsby Ku-ring-gai Hospital. This model of care which included the establishment of a movement disorders clinic at Hornsby Ku-ring-gai Hospital has been implemented to standardised care across NSLHD, and an increased ability to provide device-assisted therapeutic technologies. A clinical redesign project at Royal North Shore Hospital has just recently been completed and focuses on optimising inpatient medication management for patients with Parkinson’s Disease.

2023 Priorities

The NSLHD Neuroscience Clinical Network has been consulting with NSLHD services and facilities for the development of the NSLHD Clinical Services Plan 2023-2028. The new Clinical Services Plan will aim to outline the Clinical Network’s strategic priorities with a strong focus on optimising comprehensive services for the breadth of neurological subspecialities and allow for the maximum utilisation of services associated with planned hospital redevelopments. Service development will focus on equitable provisions across all NSLHD facilities.

Integrated Care

Collaborative Commissioning and Urgent Care Services

NSLHD has been successful in receiving funding from the Ministry of Health to fund the expansion of the Geriatric Rapid Outreach Service to seven days per week, 8am to 8pm. Discussions are underway to determine staffing models to support the service, particularly the after-hours time periods. It is likely that the model will see greater collaboration across the District with opportunities to utilise centralised medical governance and referral pathways.

Remote Patient Monitoring (RPM)

The District governance group for RPM has been working on three initiatives:

Telstra My Care Manager 2

The roll out of the Telstra My Care Manager 2 is due to be finalised by late October 2023.

Diabetes

NSLHD are developing a model with diabetes clinicians to embed RPM into the Insulin Stabilisation Program. Currently, each site operates its program differently, which is being mapped to determine the best option going forward.

Heart Failure

NSLHD are working to embed RPM into the the Management of Cardiac Failure program for heart failure patients at risk of deterioration and assist them in adhering to their care plans. The program has funded a part-time nurse to assist in the development of the model of care and embed this into practice for roll-out across the District.

Service Updates

Mental Health, Drug & Alcohol (MHDA)

Construction of a new Safe Haven for young people has been completed at Macquarie Hospital. The service will provide a safe space for young people to go when in psychological distress as an alternative to attending an Emergency Departments. This service is the first service of its kind to be rolled out by NSLHD. The service will be staffed by Youth Response Team clinicians and peer workers and will become operational following an official launch.

Primary & Community Health (PACH)

The Northern Sydney Home Nursing Service (NSHNS) NDIS Verification Audit was completed on 8 June 2023. The audit included a review of local clinical governance and workforce processes. Positive feedback was received from auditors ‘evident NSHNS is a wonderful service and team should be very proud of the work they do’. NSLHD are awaiting the final report.

Aboriginal and Torres Strait Islander Health Service

The Sydney North Health Network (SNHN) have extended the Integrated Team Care (ITC) program until July 2024. The ITC program delivered by the NSLHD Aboriginal and Torres Strait Islander Health Service aims to continue improving health outcomes for Aboriginal and Torres Strait Islander patients with chronic health conditions through better access to care coordination, multidisciplinary care, and the support of self-management. The ITC service aims to improve access to culturally appropriate mainstream primary care services (including but not limited to general practice, allied health and specialists) for Aboriginal and Torres Strait Islander Peoples. Services are individually tailored, and person-centred depending on individual consumer needs.

Counter Disaster

The focus on preparedness has been associated with maintaining operational readiness for deployment. External auditing of the National Stockpile for pharmaceuticals for the medical cache was successfully completed. Preparedness for Chemical, Biological and Radiological response involved internal auditing of First Responder Kits and rotation of consumables.

Provisional planning has commenced for the hallmark event of FIFA World Cup 2023 in which the District will support the medical arrangements for athletes and delegates.

Our Staff

People and Culture

Employee Value Proposition (EVP) Launch

Between Monday 26 June – Friday 30 June 2023, NSLHD celebrated an internal launch of our new Employee Value Proposition and subsequent employee branding. The new branding incorporates the tagline ‘A Place Where’ which portrays the message that NSLHD is more than bricks and mortar but rather a collection of facilities, services and people that support the communities we serve.

The internal launch included stalls at each NSLHD hospital, as well as some of the community health centres. The launch provided an opportunity to thank and celebrate our existing staff, as well as to raise awareness of the branding which will continue to be implemented externally from Monday 3 July 2023.

Excess Leave Dashboard

People and Culture have launched a new dashboard for leave tracking and management. The new dashboard provides managers with a clear understanding of excess leave balances, trends and leave forecasts for their teams. The initiative aims to support the wellbeing of NSLHD people by promoting uptake of accrued leave.

2023 Staff Influenza Vaccination Program

NSLHD supports staff safety through provision of an annual Influenza Vaccination program which is free for all NSLHD health care workers and accessible onsite. The 2023 program commenced in April and to date there have been over 9,000 vaccinations administered which is a record for the district.

Nursing and Midwifery

Practice Development, Quality & Safety Team

Clinical Supervision Launch

On 19 – 22 June 2023, NSLHD held information stalls and conducted department visits in each facility to deliver information, promotional merchandise and answer questions regarding the benefits of Clinical Supervision and how nurses and midwives can access the program.

Nursing and Midwifery Leadership Program

47 nursing and midwifery managers from across the facilities have now successfully completed 3 of the 6 workshops in the program. The remaining workshops will commence in September 2023 allowing participants to focus on the implementation of quality improvement initiatives to enhance the delivery of safe, high-quality person-centred care. 98% of participants rated workshop 3 as meeting to far exceeding their expectations. All participants were also provided with Speaking up for Safety training and practice.

Nursing and Midwifery Workforce Team

International Recruitment

Candidates from the UK and Ireland recruitment project are progressing through recruitment clearance checks in preparation for visa nomination.

Talent Pool

A new Talent Pool requisition has been posted specifically to attract candidates for Mona Vale Hospital and is currently advertising on multiple platforms.

Nursing Agencies - Short term contracts

A pipeline of Registered Nurses on working holiday visas continue to be sourced from Wallace Street Recruitment. These nurses are temporarily alleviating vacancies at Royal North Shore Hospital.

GradStart and MidStart 2024

MidStart 2024 applications have closed with interviews scheduled for early July 2023. GradStart 2024 applications close on 3 July 2023. The Nursing and Midwifery Workforce Team have attended several university expos to increase interest in nursing and midwifery careers at NSLHD. Virtual GradStart information sessions have also been held, with high attendance rates recorded.

NSLHD Casual Pool and Agency

Recently NSLHD has seen an increase in applications for casual pool positions and agency applications through NSLHD tender agencies. Planning is underway for a Casual Pool Development Day scheduled for 15 September 2023 to be held at Royal North Shore Hospital.

Midwifery Services

The Maternal Transfer Redesign (MTR) project commenced in 2018. Since then, the NSLHD/CCLHD Tiered Perinatal Network (TPN) has successfully implemented the NSW Health Policy Directive: *Tiered Networking Arrangements for Perinatal Care in NSW*. As a result, pregnant women are now increasingly being cared for closer to home, reducing the need for unnecessary transfers between facilities.

Nursing and Midwifery Research and Education

The NSLHD Nursing and Midwifery Research Annual Report 2022 was released in June 2023. The report showcases international, national and state awards for innovative leadership in re-modelling NSLHD services, publications and grants that profile our significance on the global stage, and the alignment of projects to meet the strategic aims of NSLHD.

Medical Services

In collaboration with the University of Sydney and Macquarie University, the Assistants in Medicine Program has received expressions of interest from 77 medical students for the second half of 2023. Placement requests are in the process of being finalised within NSLHD.

The first NSLHD Board Junior Medical Officer (JMO) Wellbeing Committee for 2023 meeting was held on 30 June 2023. The meeting was well attended and received positive feedback from Consultants and JMOs.

Planning continues for the inaugural Royal North Shore Alumni Event to be held on 27 July 2023. The Alumni event recognises and celebrates the service and significant contribution that previous Senior Medical Staff have made to Royal North Shore Hospital.

Allied Health

The NSLHD Allied Health Capability Framework Project has been implemented with the endorsement of the NSLHD Allied Health Steering Committee and presented to the NSLHD Leadership Advisory Board. The public sector capability framework describes the core knowledge, skills and abilities required of all public sector employees in allied health, across all occupational groups. The NSLHD Allied Health Capability Frameworks will be available on all positions advertised and support career and succession for existing allied health staff.

Research and Innovation

Service Improvement and Innovation

eReferrals

By the end of July 2023, more than 110 outpatient services across Hornsby Ku-ring-gai, Ryde, Mona Vale and Royal North Shore Hospitals and Primary & Community Health services including Aged Care, Paediatric, Diabetes, Rehabilitation, Hepatology, Haematology, Burns, Clinical Genetics, Breast, Long COVID, Sexual Health and Intelligence Disability will go live for electronic referrals.

HealthLink eReferrals systems in NSLHD were introduced in August 2022. Approximately 3000 eReferrals for NSLHD services have been received from more than 130 different GP practices. NSLHD has worked in collaboration with the Primary Health Network to engage GPs.

The next phase of work will include the addition of Allied Health, Paediatric Community, Pain and Cardiology services. This will support uptake by GPs across the NSLHD catchment.

Protection and Response to Violence Abuse and Neglect (PARVAN)

The NSLHD PARVAN Steering Committee recently endorsed the Child Safe Standards (CSS) Document for implementation. PARVAN will work in collaboration with the Clinical Governance and Patient Experience directorate in establishing a Child Safe Standards implementation working group.

NSLHD PARVAN steering committee has endorsed the implementation plan for the Integrated Trauma Informed Care Framework (ITICF). Letters will be sent to General Managers and Service Directors to seek nomination and a chair to lead the District ITICF working group.

NSLHD Domestic Violence Routine Screening (DVRS) Policy Implementation Plan submitted to the Ministry of Health.

Hospital in the Home (HITH)

The HITH service has seen a 7% increase in acute admitted activity. 33% of the total HITH admitted patients have high levels of complexity and acuity requiring increased HITH nursing, allied health and medical interventions.

The NSLHD HITH service have been invited to present at the upcoming NSW Health HITH Forum on several initiatives.

HITH continues to explore evolving models of care with key clinicians to support early discharge which includes early discharge for patients admitted to the Royal North Shore Hospital Cardiothoracic ward and the diversion of renal transplant patients presenting to NSLHD hospitals who require COVID-19 treatment (Remdesivir).

The HITH service will be hosting the Ministry of Public Health Thailand delegation visit in late June 2023. NSLHD will showcase the exceptional work undertaken by the HITH service in delivering hospital substitution care in the community.

Research

Clinical Trials Accreditation

The first clinical trial accreditation for NSLHD was undertaken for Mona Vale Hospital in mid-June. The NSLHD Clinical Trials Governance Framework Working Group worked extensively in preparations for NSLHD services and facilities against recommended standards,

International Clinical Trials Day

NSLHD recently held an event in recognition of International Clinical Trials Day. The event had over 100 attendees including members of the clinical trial workforce and researchers. A dynamic display held by clinical trial team members and consumers at Royal North Shore Hospital which showcased the experiences of patients and carers involved in clinical trials. A series of presentations at the Kolling auditorium highlighted success stories and the significant contribution made by NSLHD’s clinical trial workforce.

Kolling Institute

2023 Focus Colloquium on Space Life Sciences and Health

The 2023 Focus Colloquium on Space Life Sciences and Health, sponsored by the Kolling Institute, NSLHD, University of Sydney, and proudly supported by the Australian Space Agency was held on 30 June and 1 July 2023 bringing together the national Space Medicine community to showcase the wealth of experience and opportunity in the field. Since the last Colloquium in 2018, the Kolling Institute have seen greater national and international investment in the space sector, including the celebrated launch of the Australian Space Agency which has begun exploring Australia's unique capacity to contribute to current and future spaceflight. The importance of Space Medicine within this environment was highlighted by the foundation of the Australian Space Agency's Space Medicine Technical Advisory Group (TAG). The TAG has laid the foundations for the future of Australian Space Medicine by bringing together international experts from across Australia, to help author a Space Medicine Roadmap focusing on Australia's unique capabilities, resources and skills. This Colloquium provides an ideal opportunity to discuss the roadmap, share knowledge and explore how the Space Medicine sector can develop and grow over the next decade. With a diverse range of international experts actively contributing to Space Medicine research, the 2023 Focus Colloquium on Space Life Sciences and Health provides the opportunity to celebrate the growth of this community in Australia and examine future challenges, opportunities, and collaborations.

Kolling Institute Year in Review 2022

The Kolling Institute Year in Review 2022 has recently been completed and highlights the Institute’s world-leading translational research, a profile of the impact across priority research areas, the strength of the joint venture partnership and how philanthropy is supporting research.

Digital Health and Communications

Information, Communication & Technology (ICT)

Paediatric Risk Assessment and Screening (Comprehensive Care)

The Clinical Excellence Commission and eHealth NSW have been engaged to address the concerns raised by NSLHD paediatric stakeholders regarding the design of the eMR Paediatric Risk Screening and Assessment tool. Consultation is underway to assess the need to reinstate assessment forms to close current gaps while a long-term solution is developed.

Voluntary Assisted Dying (VAD) Care Navigator Service and Pharmacy Records

Workflow analysis and system design planning is currently underway for the VAD Care Navigator and Pharmacy services. Workflow analysis to enable the implementation of the Amazon Connect call centre system has been completed.

State-wide Data Centre Reform (SwDCR)

SwDCR is focused on migrating ICT servers to secure cloud services. ICT have worked in collaboration with eHealth NSW to successfully migrate 68% of NSLHD applications and 29% of NSLHD servers from on-premises servers to the NSW Government cloud service.

NSLHD Communications

Internal Communications

- Chief Executive update on cyber security and survey of staff web usage.
- Chief Executive announcement on winners from the Quality and Improvement Awards 2023.
- Chief Executive email on the Patient Safety Culture Survey.
- Joint message from Chief Executive and Royal North Shore Hospital General Manager on the Royal North Shore Campus Master Plan.
- Two NSLHD newsletters were published in this period.

External media

- North Shore Times published an article on Mona Vale Hospital Dental Clinic staffing.
- North Shore Living published a story on the Royal North Shore Hospital Concussion Clinic.
- The Sunday Telegraph featured Manly’s Adolescent and Young Adult Hospice.
- Triple J’s The Hack program interviewed patients from Manly Adolescent and Young Adult Hospice for a radio feature on palliative care.
- 2RRR interviewed Acting Ryde Hospital General Manager Jennifer McConnell on the announcement of the stage two development application.
- The Weekly Times newspaper published an article on Ryde Hospital redevelopment.
- Sydney Morning Herald coverage of the Space Colloquium, coordinated by the Kolling Institute and the Australasian Society of Aerospace Medicine, and the strength of Australia’s space medicine community.

Social Media

Platform	June 2023	% Change from May 2023
Facebook	41,220 followers	↑ 0.2% (41,129 followers)
LinkedIn	13,876 followers	↑ 2.2% (13,575 followers)
Instagram	1,257 followers	↑ 3.7% (1,211 followers)
Twitter	2,257 followers	↑ 0% (2,250 followers)

Projects

- Facilitated a visit by Health Minister Ryan Park to the renal dialysis unit at Hornsby Ku-ring-gai Hospital
- Provided support for upcoming opening of the BreastScreen service in Ryde.
- Assisted Clinical and Quality team with Quality and Improvement Awards 2023 planning and event execution.
- Facilitated promotion of a Supertee donation from Brother Australia to the paediatric wards at Hornsby Ku-ring-gai and Royal North Shore Hospitals.
- Worked with the NSLHD Maternity Network on consumer videos.
- Worked with NSLHD People and Culture on the Employee Value Proposition program.
- Worked with NSLHD Strategic Operations on planning for the Royal North Shore Hospital Campus Master Plan review.
- Assisted with planning for the Royal North Shore Hospital Alumni event.
- Worked with NSLHD Executive Operations on the promotion of the Long COVID-19 clinic.
- Developed new website pages and updates for hospital services.
- Developed of marketing collateral for the Kolling Institute.
- Planned for the promotion and launch event of the Total PET-Scanner at Royal North Shore Hospital.

Upcoming Events

- NAIDOC Week (2 - 9 July 2023)
- RNSH Alumni (27 July 2023)
- Minister for Health opening BreastScreen in Ryde (31 July 2023)

Philanthropy

NORTH Foundation Update

St Leonards Precinct Plan Fundraising

The NORTH Foundation are currently working on a capital campaign to support the St Leonards Health Campus: Health, Research and Education Precinct Plan fundraising drive in FY 2023/24.

Collaboration with other entities

The NORTH Foundation recently met with the University of Technology and are exploring opportunities for collaboration in Nursing and Allied Health.

Grateful Patient Clinician Training

The NORTH Foundation are currently exploring service provider options to assist in the roll out of Grateful Patient Clinician training over the next 6 - 12 months.



Mark Zacka
Acting Chief Executive

Date: 12 July 2023