



# Acting Chief Executive's Board Report

February 2023

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## NSLHD Overall Performance

Northern Sydney Local Health District (NSLHD) remains at Performance Level 0 – ‘No Performance Issues’.

This is the highest Performance Level attainable, in accordance with the NSW Health Performance Framework.

## Patient Flow and Access

### Overall Performance (January 2023)

In December 2022, there were 19,753 presentations to NSLHD Emergency Departments, an increase of 1% (292 presentations) when compared to December 2021.

Emergency Treatment Performance (ETP) for NSLHD was 58% in December 2022 against the overall target of 81%. This demonstrates a decrease of 5% when compared to December 2021 (63%).

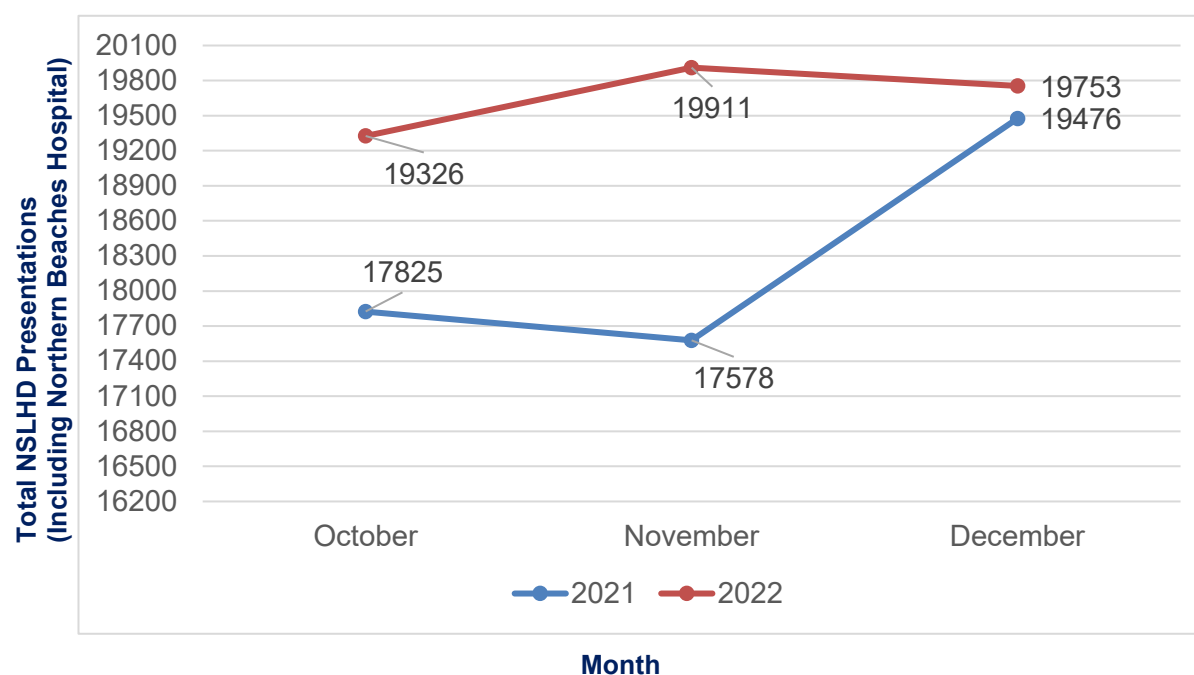
Overall Transfer of Care (ToC) for NSLHD was 90% in December 2022 against the target of 90%.

NSLHD had 666 patients overdue for elective surgery at the end of December 2022.

### Emergency Department (ED) Presentations Results (By Hospital)

Hospital	ED Presentations December 2022		Change from December 2021
RNSH	7,518 presentations	↑	6% increase (7,044)
HKH	4,510 presentations	↑	19% increase (3,789)
Ryde	2,679 presentations	↓	0.4% decrease (2,691)
NBH	5,046 presentations	↑	0.2% increase (5,937)

### Emergency Department (ED) Presentations Results (Total NSLHD)



## Transfer of Care (ToC) Results

Overall ToC for NSLHD was 90% in December 2022 against the target of 90%.

Hospital	ToC December 2022	Change from December 2021	
RNSH	80%	↓	1%
HKH	88%	↓	5%
Ryde	98%	↑	4%
NBH	95%	↓	2%


## ED Triage Results

Hospital	Triage Category Results				
	Category 1 (target 100%)	Category 2 (target 95%)	Category 3 (target 85%)	Category 4 (target 70%)	Category 5 (target 70%)
NSLHD	100%	83%	75%	74%	88%
RNSH	100%	73%	65%	72%	92%
HKH	100%	86%	73%	71%	90%
Ryde	100%	87%	86%	80%	87%
NBH	100%	89%	76%	76%	86%

## Average Length of Stay (ALOS) (Rolling 12 Months)

Hospital	Target	Dec 2022
RNSH	5.50	5.30
HKH	4.20	4.71
Ryde	4.00	5.69

## Legend

 Hospital on or above target

## Financial Performance

### General Fund

#### Overview

In January 2023, NSLHD recorded a Net Cost of Service (NCOS) of \$4.5M (3.2%) favourable and \$12.7M (-1.3%) unfavourable year to date. This includes the incremental costs related to the COVID-19 response.

After adjusting for the impact of the COVID-19 response, NSLHD recorded a NCOS of \$2.6M favourable for January 2023 and \$4.2M (-0.43%) unfavourable year to date. NSLHD and each Hospital and Service are working collaboratively on Efficiency Improvement Plans (EIPs) to ensure financial sustainability.

NSLHD Finance is continuously monitoring the COVID-19 response and will work closely with the Ministry of Health to assess its impact on financial results for 2022-23.

#### Total Expenses

In January 2023, NSLHD recorded \$0.15M (0.01%) favourable year to date after adjusting for the impact of COVID-19. The current position is due to budget supplements received during the month of January.

Overall year to date COVID-19 expenses is \$29.6M, which is mainly composed of COVID-19 clinics, testing, vaccinations and outsourced patient services activities.

#### Revenue

In January 2023, NSLHD recorded \$3.5M (-2.0%) unfavourable year to date.

\$5.5M of revenue Efficiency Improvement Plans have been submitted, with more being developed to improve our revenue position.

#### Other item/s

As at January 2023, the NSLHD general fund back account balance was \$8.278M.

## Safety and Quality Indicators

Safety and Quality (January 2023)	MONTH				YEAR TO DATE			
	T	Target	Actual	Var	T	Target	Actual	Var
SA-BSI <sup>1*</sup>		≤ 1.0	1.8	-0.8		≤ 1.0	0.9	0.1
ICU CLAB Infection Rate <sup>1*</sup>		= 0.0	0.0	0.0		= 0.0	0.0	0.0
Incorrect Procedures: OT		= 0	0.0	0.0		= 0	0.0	0.0
MH: Readmissions within 28 Days <sup>1</sup>		≤ 13.0%	15.0%	-2.0%		≤ 13.0%	11.0%	2.0%
MH: APDC Follow Up Within 7 days <sup>1</sup>		≥ 75%	82%	6.9%		≥ 75%	83%	8.3%
Unplanned Hospital Readmissions <sup>#</sup>		6.0%	5.7%	-0.3%		5.9%	6.0%	0.1%

<sup>1</sup>Data 2 month delay

<sup>#</sup> Unplanned Hospital Readmissions targets are prior year actual.

## Clinical Care and Improvement

### Clinical Governance and Patient Experience

#### **National Standards Accreditation**

Preparations are underway for the Trial Assessment at Mona Vale Hospital including its new service, the Adolescent and Young Adult Hospice (AYAH), scheduled for February 2023. This is in preparation for their Australian Council on Healthcare Standards (ACHS) Assessment in June 2023.

The Australian Commission on Safety and Quality in Health Care’s (ACSQHC) mandatory Short Notice Accreditation Assessment program will take effect from 1 July 2023. All Health Service Organisations will receive 24 hours’ notice of an onsite assessment.

The Short Notice Assessment program and a review of NSLHD’s progress against the National Standard 1: Clinical Governance, will be tabled at the NSLHD National Standards Governance Committee in February 2023.

#### **Real Time Patient Experience Survey (RTPES)**

The RTPES tool provides an opportunity for unit and senior facility managers to receive patient feedback in near real-time (within 24 hours of discharge) relevant to the care provided on their wards and facilities respectively. The results from this survey are used to improve patient care and address patient concerns. The RTPES has now been translated into ten languages and will soon be available for patients who speak a language other than English.

#### **NSLHD Consumer Forum 2022 Report**

The NSLHD Consumer Forum 2022 report has been drafted and the prioritisation of strategies is currently being reviewed by consumers. The four focus areas are: improve communication, feeling valued, proactive engagement and increase awareness.

#### **NSLHD Drug and Therapeutic Committee and NSW Health Formulary**

The Advisory Group for the NSLHD Drug and Therapeutic Committee and NSW State Formulary have continued to work towards the implementation of medicines and other therapeutic agents. The NSLHD Drug and Therapeutic Committee (DTC) has been formed, with its first meeting to be held in February 2023.

#### **Safety and Quality Essentials Pathway**

The inaugural NSLHD Applied Safety and Quality Program (ASQP) will commence on the 14 February 2023. Eighteen staff from facilities across NSLHD will participate in the 12-month program.

#### **Policy Procedure Guidelines (PPG)**

A district wide Policy Procedure Guidelines (PPG) Improvement Project Working Group has been established with the aim to improve efficiencies of the PPG Committee, as well as to streamline and improve the overall approval and review processes within NSLHD.

## Clinical Network Monthly Highlight

### **Cancer Clinical Network achievements in 2022 include:**

1. Two Cancer Institute NSW Innovation grants were received to address unwarranted clinical variation for:  
*Project 1*  
To expand rectal cancer Watch and Wait guidelines across NSW. This approach has been developed within NSLHD and represents a significant change in treatment approaches for suitable patients. This active strategy enables the avoidance of complex and high-risk surgery with similar oncological outcomes.  
*Project 2*  
Localising Optimal Care Pathways for patients with Neuroendocrine tumours.
2. Cancer patient support services have been bolstered by securing a 3-year funding commitment from the Cancer Council NSW for a Cancer Council Liaison Officer at Royal North Shore Hospital.
3. The new NSLHD Cancer Website has been completed and launched
4. NSLHD are supporting the Cancer Model of Care and business case for the new Hornsby Ku-Ring-Gai Hospital Chemotherapy unit.

### **Drivers aligning with NSLHD Cancer Network vision:**

The NSW Cancer Plan 2022-2027 focuses on optimal cancer treatment, care and support - incorporating access to patient information, sub-specialised care, support services and utilising patient experience and feedback into service and quality improvement. Cancer treatment is directly linked with clinical trials, research and education requiring enhanced data management and the capture of Multidisciplinary Team Care discussion to record patient outcomes and experiences.

## Integrated Care

### **Remote Patient Monitoring**

NSLHD have commenced planning with eHealth NSW after being selected as the successful candidates to pilot the new Telstra platform. Early conversations have commenced with NSLHD services in expanding the use of devices with the Telstra platform. The District’s next steps are to implement governance structures for the roll out of the platform, and the delivery of initial trials.

### **Collaborative Commissioning**

The Collaborative Commissioning team continue to work on a number of key initiatives. Updates for January 2023 include:

- NSLHD have sought approval for additional resources for the Rapid Response and Geriatric Outreach Service to compliment urgent care services in Northern Sydney
- NSLHD and the Primary Health Network are exploring options to increase referrals into the primary care-led components of the program through new approaches and targeted engagement with GPs.

## Service Updates

### Mental Health, Drug & Alcohol (MHDA)

The Inpatient Drug and Alcohol Service (IDAS) moved premises into Level 5 of the Douglas Building at Royal North Shore Hospital in December 2022, meeting anticipated completion and opening time frames. The refurbished unit was officially opened on 17 January 2023.

The Hornsby Ku-Ring-Gai Hospital Psychiatric Emergency Care Centre building works are nearing completion.

### Primary & Community Health (PACH)

The Ministry of Health is implementing a state-wide single phone number for all Oral Health services in NSW. NSLHD plan to go-live on 30 March 2023.

### Aboriginal and Torres Strait Islander Health Service

The NSLHD Aboriginal and Torres Strait Islander Health Service with the support of the Hornsby Council held the 2023 Christmas in the Bush on the 27th of November 2022 at the Crosland Reserve and had 150 people in attendance.

The NSLHD Aboriginal and Torres Strait Islander Health Service has commenced facilitating a placement one day a week for a trainee Aboriginal Health Worker in partnership with the Aboriginal Health and Medical Research Council. The placement will enable the trainee to gain experience in becoming an Aboriginal Practitioner.

The NSLHD Aboriginal and Torres Strait Islander Health Service’s Bungee Bidgel Clinic has formed a partnership with Hearing Australia to provide the Hearing Assessment Program – Early Ears (HAPEE). The Bungee Bidgel HAPEE Clinics will run once a month commencing the 20th of March 2023. Objectives of the program are to improve ear and hearing health of Aboriginal and Torres Strait Islander children by:

- Providing diagnostic hearing assessments and recommendations for follow-up treatment for children in the years prior to primary school
- Contributing to strengthening ear health surveillance in primary health care services
- Increasing community awareness about the importance of ear and hearing health

### Health Services Planning

The preliminary consultation phase of the NSLHD Clinical Services Plan 2023-2028 is now complete. The Health Services Planning Unit have held 53 consultation meetings since the beginning of November 2022.

Since these preliminary meetings, follow up and further work is underway with each facility, service and group to progress the identification of draft service directions.

### Counter Disaster

Stage two of the Business Continuity Strategy and Procedures (BCPs) has commenced at NSLHD and has gained significant momentum using the established templates from the pilot trial. A key learning has been the work with the Emergency Procedure Committee Chairs. This has governance arrangements and enabled the Business Continuity Management Framework to be embedded into the organisational culture.

December 2022 involved event management planning for high-risk music festivals followed by surveillance of patrons requiring healthcare.



## Our Staff

### People and Culture

#### **NSLHD People Plan 2022 - 2027**

The final draft NSLHD People Plan 2022-2027 was released to the NSLHD Executive in December 2022. A formal launch of the People Plan is expected to occur in February 2023.

#### **Flexible Working: Listen & Learn Focus Groups**

The Human Resource Business Partner team are preparing to conduct focus groups with various NSLHD staff to determine ways to continue to embed flexible work practices in the District. It is envisioned that this exercise will be conducted in the first quarter of 2023.

#### **Manly Adolescent and Young Adult Hospice (AYAH) Orientation**

The Organisational Development and Capability team will support the two-week orientation program for the Manly AYAH, preparing the clinical team before the unit opens to patients for the first time in February 2023.

#### **Graduate Health Management Program**

An additional two graduates will commence the Graduate Health Management Program at NSLHD this month. Organisational Development and Capability team will provide orientation and continue to provide ongoing support to all program participants in 2023.

#### **People Systems and Analytic Tools**

The People and Culture, Systems and Analytic team is in the final stages of development of a range of modern, digital solutions which aim to support the district in managing leave liability, approval to fill for recruitment and national Accreditation compliance.

### Nursing and Midwifery

A number of Nursing & Midwifery policies, procedures and guidelines have been approved and published in December 2022. Of note, currently under review is the Nasogastric Tube Management policy. The first draft of the revised procedure will be distributed in February 2023 and is has been aligned to the new Ministry of Health and Agency for Clinical Innovation Guidelines.

In February 2023, NSLHD have three Transition to Practice Enrolled Nurses completing their programs at Royal North Shore and Ryde Hospitals. These staff will be the first to enter the new Transition to Practice Program for Enrolled Nurses (TPPEN). This program was developed to support Enrolled Nurses in their first year of practice.

#### **Annual NUM/MUM Professional Development Day**

Following the success of the 2022 Nursing & Midwifery Unit Manager Professional Development Day, another professional development day is planned for Wednesday 22<sup>nd</sup> March 2023. The theme this year is “Motivating and empowering our staff to deliver excellence in care”.

This year NUMs and MUMs will have an opportunity to attend a number of practical workshops to apply key knowledge and skills as well as receive important information relating to their role & the NMD priorities for Nursing and Midwifery profession.

#### **COVID-19 Response Team / Vaccination Hubs**

A number of COVID-19 Clinics across NSLHD will remain open until June 2023. Activity across all three clinics is monitored closely and they have sustained their reduced activity. NSLHD

continue to distribute Rapid Antigen Tests (RATs) to both staff and patients. In January 2023, a number of RATs were also distributed to Residential Aged Care Facilities in Northern Sydney.

### **Clinical Practice, Quality & Safety Team**

#### *Mentoring in Midwifery (MIM)*

Midwifery Manager David Antcliff has commenced in the position of MIM facilitator for NSLHD. David will lead and coordinate the mentoring program which will launch in March 2023 across the NSLHD Midwifery workforce.

#### *Nursing and Midwifery Leadership Program 2023*

A revised Nursing and Midwifery Leadership Program 2023 will commence in February 2023 with positions offered to Primary and Community Health, Mental Health Drug and Alcohol, Ryde and Mona Vale Hospitals for management staff.

### **Patient Access and Logistic Service (PALS)**

The Hironnelle Private Rehab facility will be decommissioned on 5<sup>th</sup> February 2023 and will become a private Mental Health service. As a result of this, the bed decommission is being managed by NSLHD Patient Flow Managers and PALS.

In December 2022 – January 2023, PALS assisted in the following transfers:

- 630 Intra-hospital transfer within the LHD
- 62 Out of area (transfer within 250km)
- 8 Out of area (by flight, excess 250 km)

### **Maternal Neonatal and Women’s Health Network**

#### *Hyperemesis Gravidarum (HG)*

NSLHD have applied for Ministry of Health Innovation Grant funding. The funding will facilitate implementation of a new Hyperemesis Gravidarum assessment and referral service across NSLHD. A HG working party has been formed and will meet fortnightly to assist with implementation. A new online module for clinicians is due for release by April 2023.

#### *Maternal Transfer Redesign*

The maternal transfer redesign and clinical leads will be attending a state-wide Pregnancy Connect workshop on 27 February 2023. As of July 2023, the Maternal Transfer project will be permanently funded. The purpose of the workshop is to update project leads on the new initiative and facilitate future strategy and planning.

### **Nursing and Midwifery Research Unit (NMRU)**

NSLHD Nursing & Midwifery Research Centre Education Program for 2023 including co-design research will commence in January 2023.

Associate Professor Jo River was awarded the ‘Research Excellence Award Social Justice and Equity’ from the Faculty of Health UTS for their co-design research work with consumers and community groups, including people with lived experience of mental health challenges, drug dependence, homelessness, trauma and social marginalisation due to culture and/or gender and sexuality.

### **Nursing and Midwifery Workforce Team**

#### *International Recruitment*

The Nursing and Midwifery workforce team continues to work in conjunction with People and Culture NSLHD and Medacs recruitment agency to recruit overseas nurses and midwives. Medacs have supplied several registered nurses for review and potential sponsorship post virtual interview. At present 5 registered nurses have been offered and accepted positions, 3 are waiting acceptance of an offer and 2 waiting reference checks.

Nursing & Midwifery NSLHD are also working with an Irish based recruitment agency: ICE to facilitate the provision of registered nurses and midwives for potential sponsorship and positions with NSLHD. A tailored marketing campaign is currently underway including videos, webinar and podcast, to attract UK and Irish based nurses and midwives.

#### *Talent Pool*

An ongoing talent pool advertisement for Primary and Community Health and Hornsby Ku-Ring-Gai, Mona Vale, Ryde Hospitals currently in progress and attracting strong candidates, with 31 candidates interviewed and 16 progressing through various stages of the recruitment process.

#### *Transitional Enrolled Nurses*

Current advertising for the 2023 transitional enrolled nurse program is in progress with interviews to be held in February 2023. This career opportunity has recently been widely distributed across the TAFE NSW network to facilitate and attract candidates from Sydney and NSW.

#### *GradStart*

Upon successful completion of the GradStart 2022 program nurses and midwives within this cohort are being offered permanent positions, the first cohort will finish at the end February 2023. There are currently 8 remaining GradStart vacancies for 2023 in NSLHD facilities and services.

The first group of GradStart nurses and midwives for 2023 will commence on 20 February 2023 in the areas of midwifery, neonatal intensive care (NICU), intensive care (ICU) and peri-operative services at Royal North Shore Hospital.

#### *NSLHD Casual Pool*

Recruitment to the Casual Pool is ongoing for all acute, mental health and specialty areas for the NSLHD Nursing & Midwifery Casual Pool. Current projects for the enhancement of the NSLHD Casual Pool include the 2023 Education Plan, the development of a Microsoft Teams site for casual staff, and a plan to ensure all casual staff are provided with the opportunity to participate in annual performance development reviews.

#### *Aboriginal and Torres Strait Islander Cadetship*

NSW Health Aboriginal and Torres Strait Islander Nursing and Midwifery Cadetships and Scholarships are now open with a closing date of 5 February 2023. NSLHD currently have two cadets continuing with the program in 2023.

## Medical Services

The 2023 Junior Medical Officer clinical year will commence in February 2023. A smooth transition is expected by the Senior Medical Workforce at NSLHD.

## Allied Health

Allied Health NSLHD have been successful with 2 finalists for the NSW Health Excellence in Allied Health Awards with the ceremony being held on 23 February 2023. The awards acknowledge the passion, dedication and contributions that allied health professionals and their support staff provide in NSW to deliver patient-centred care.

The two recipients for NSLHD were Leigh Ambrose, Senior Radiation Therapist, Northern Sydney Cancer Centre who received “Allied Health Professional of the Year” and Katrina Travassaros, Student Unit Supervisor Occupational Therapy Department Royal North Shore Hospital who received “Allied Health Educator of the Year”.

## Research and Innovation

### Service Improvement and Innovation

#### eReferrals

NSLHD was successful in being the third pilot site to roll out eHealth NSW’s Engage Outpatients electronic referral management system. NSLHD will be the first district to implement the Engage Outpatient electronic referral management system integrated with eMR, providing a seamless referral pathway from GPs to NSLHD non-admitted services.

As NSLHD services implement the eReferral system, the linkage with Health Pathways will be maintained. This includes ensuring the information for the service including referral information and service description will be updated in Health Pathways.

## Research

### NSLHD Clinical Research Governance Committee

The NSLHD Clinical Research Governance Committee will meet for the second time in February 2023. The Committee aims to facilitate researchers across NSLHD to deliver world leading clinical research, and support NSLHD in its vision of being a global research leader. This includes the provision of support for further development of clinical research capacity and capability across the district, in conjunction with the Chair of Research NSLHD and the Chief Executive NSLHD.

#### Chair of Research

Chair of Research consultations continued through January 2023, to further refine the three key pillars for the refreshed NSLHD Research Strategy. A draft of the strategy will be released for comment in early 2023. Work is also underway to determine areas of overlap between the NSLHD Research Strategy and the St Leonard’s Health, Research and Education Precinct Plan.

### Research Development Manager, Ethics and Governance

Claire King has been appointed to the role of Research Development Manager, Ethics and Governance NSLHD. Claire commenced in the role in January 2023, managing the research ethics and governance team and supporting the NSLHD Health Research and Ethics Committee as well as other related committees.

## Kolling Institute

In January 2023 Channel 9 News covered a story profiling the publication of research by Kolling researchers Associate Professor Liz Clarke and Dylan Ashton, identifying a broader range of options for knee ligament surgeries.

The International Society of Nephrology has announced the Kolling Institute’s Professor Carol Pollock is the 2023 recipient of the Alfred Newton Richards award for “outstanding research in the field of Nephrology”.

The new Kolling microscopy facility is now in operation with fluorescence microscopes in place. A Microscopy Technical Support Officer has commenced in 2023 who will manage equipment and provide expert support to researchers.

## Digital Health and Communications

### Information, Communication & Technology (ICT)

#### **eMR Comprehensive Care**

Following feedback from NSLHD clinicians, various system enhancements were developed and implemented on November 2022. The enhancements addressed issues identified during the pilot phase.

Work is currently underway to address other issues identified during the pilot phase which were deemed lower in priority. Some of these will be addressed by technical enhancements, while others will require change management activities in addressing business workflow challenges. Planning for phase 2 of the pilot Comprehensive Care Plan implementation is underway.

#### **Single Digital Patient Record**

Epic have been selected by NSW Health as the vendor to deliver the Single Digital Patient Record (SDPR) project. NSLHD ICT are working on an engagement and governance model along with a communication strategy which will be presented at the NSLHD Digital Health Steering Committee in the upcoming months.

Technical team members from NSLHD have been involved in demonstrations of the workflows and have provided feedback to eHealth NSW.

#### **Medical Handover Tool**

Work continues to develop a medical handover tool within the eMR to improve communication and documentation required for handover between various clinical teams. The proposed solution will allow for a rapid medical handover and task management within eMR, streamlining into a one-screen solution. The tool will comply with NSW Health Policy Directives.

#### **Implementation of MOSAIQ system for Cancer Services**

Stage 2A of the Hornsby Ku-Ring-Gai Hospital redevelopment involves implementing cancer services for public patients at the new Day Medical Unit at Hornsby Ku-Ring-Gai Hospital. This project aims to provide an electronic solution (MOSAIQ) for the delivery of cancer services in a “Hub and Spoke” model with the already established Royal North Shore Hospital service.

#### **Microsoft 365 Program / Digital Workspaces Project**

##### *NSLHD Modern Intranet Upgrade*

To ensure the new intranet is designed to meet the needs of our staff, a survey was administered with 348 respondents. User research focus groups were held late 2022, following a staff survey regarding the new intranet at NSLHD. Initial findings, recommendations, and draft report will be presented to the NSLHD Executive in February 2023. The analysis from the survey, focus groups and pilot site transitions will inform the overall site design and approach, broader transition strategy and plan.

##### *Modern Meeting Spaces*

Activity has primarily focused on the Kolling Building Upgrades project. 2 major projects include:

- For the Kolling Building Upgrade, stage 1a Auditorium is complete with Stage 1b Level 5 due for completion by the end of April 2023. Stage 2 is currently in planning.
- The 3 Manly Adolescent and Young Adult Hospice meetings rooms are ready for commissioning.

#### **State-wide Data Centre Reform (SwDCR)**

The aim of the SwDCR project is to migrate 25% of on-premises IT applications and servers to Cloud infrastructure operated as part of the NSW Government Data Centres by 2023, in compliance with NSW Government mandates.

Migrating ICT services to the Cloud will provide many benefits to NSLHD including a reduced risk profile, greater scalability of services, enabling future digital health, increased cost transparency, faster data backups and restoration, improved operational efficiencies and overall performance and reliability.

### **Alignment with Digital Health Strategy 2021-2026**

The NSLHD Digital Health Strategy 2021 - 2026 identifies a number of focus areas to guide digital investments, enabling the delivery of the NSLHD Strategic Plan 2022 - 2027 priorities. A Transformation Plan is required to align the ICT functions with the vision set out in the NSLHD Digital Health Strategy 2021 - 2026. ICT have engaged Deloitte to co-design and define the Transformation Plan to deliver the Digital Health Strategy.

### **Cyber Security**

NSLHD is continuously working with eHealth NSW to ensure alignment of local initiatives with the state-wide programs including the Essential Eight maturity uplift.

Upcoming planned Cyber Security activities:

- Continue to grow the Cyber Culture at NSLHD through cyber awareness training and communications.
- Further develop the NSLHD Cyber Security Communications Plan which is focused on the importance of cyber security in our everyday lives, as well as in the workplace.





## NSLHD Communications

### Internal media

- The Chief Executive NSLHD provided broadcasts to all staff on:
  - COVID-19 restrictions update
  - NSLHD Exceptional People Awards 2022
- One NSLHD newsletter published

### External Communications

- The Schematic Designs of the Ryde Hospital Redevelopment received media coverage.
- North Shore Living published an article on a new clinical trial by researchers at Royal North Shore Hospital for patients with spinal cord injuries.
- Manly Daily was provided a statement from NSLHD on job vacancies at the Manly Adolescent and Young Adult Hospice.
- North Shore Times interviewed NSLHD on the “Drink Less. Live More” campaign regarding women and alcohol consumption in Northern Sydney.
- Hornsby Ku-Ring-ai Post enquired on community donations for the Manly Adolescent and Young Adult Hospice.
- A media statement was issued to the Sydney Morning Herald on mental health from NSLHD.

Platform	January 2023	% Change from December 2022
Facebook	40,878 followers	 0.1% (40,878 followers)
LinkedIn	12,826 followers	 2.6% (12,493 followers)
Instagram	895 followers	 18.6% (830 followers)
Twitter	2,234 followers	 - 0.3% (2,242 followers)

### Upcoming events

- Royal North Shore Orthopaedic Wards celebratory lunch – 8 February 2023
- International Women’s Day – 3 March 2023
- Exceptional People Awards – 9 March 2023
- Close the Gap – 16 March 2023
- Harmony Day – 21 March 2023
- Doctors’ Day – 30 March 2023



## **Projects**

- Event preparation for the NSW Premier and members of parliament to launch the new designs of Ryde Hospital
- Working with Manly Adolescent and Young Adult Hospice on preparation of information brochures for patients and their families.
- NSLHD coordinated photography of NSLHD nurse managers for publication.
- Event planning of the opening of the refurbished Mental Health Drug and Alcohol inpatient unit at Royal North Shore.
- NSLHD have developed a communication strategy for the Advancing Women in Medical Leadership initiative.
- Media and Communications NSLHD continue to provide communication support for the Ryde Hospital Redevelopment.
- Media and Communications NSLHD continue to work with stakeholders on NSW Government rebranding aligning with new framework requirements.

## Philanthropy

### NORTH Foundation Update

The NSLHD-NORTH Foundation Grants Program was completed in 2022. Funding was approved for 8 research projects across NSLHD.

The NORTH Foundation have completed recruitment to 3 key roles:

- Head of Philanthropy
- Community Engagement Officer
- Marketing and Communications Specialist

The NORTH Foundation are currently working with the A/General Manager Mona Vale Hospital on the recruitment of a Philanthropy Officer for the Manly Adolescent and Young Adult Hospice and Mona Vale Hospital.

The NORTH Foundation and NSLHD Chair of Research are currently exploring fundig opportunities aligning with the NSLHD St Leonards Precinct, Education and Research Plan.



Lee Gregory  
**Acting Chief Executive**

**Date:** 15 February 2023