



**COLLABORATION
OPENNESS
RESPECT
EMPOWERMENT**

NORTHERN SYDNEY LOCAL HEALTH DISTRICT EXCEPTIONAL PEOPLE AWARDS 2022.

This awards program is one way in which we can formally recognise and thank our staff for the incredible work they do every day to deliver excellent health and wellbeing outcomes for our patients and consumers.

It is through the talents and efforts of our exceptional employees that we follow our purpose and deliver our vision;

Our Purpose is:
**Embracing discovery and learning,
building exceptional partnerships and
engaging our community, to deliver
excellent health and wellbeing.**

Our Vision is:
Leaders in healthcare, partners in wellbeing

Any employee or volunteer can be recognised, from our dedicated front line clinicians through to our amazing support teams.

We are seeking nominations for those people you have interacted with in our district who may have brought new ideas and innovation to how we deliver our services, those who contribute their best every day, who go that extra step to make a difference.

Finalists will be invited to attend an award luncheon in November where the winners will receive their awards.

Nominations open all year round, with those received being put forward for the upcoming annual event.

The judges consist of a variety of General Managers, Senior Staff and the Executive across NSLHD, as well as Consumer representatives from the general public. To nominate a person or team, please complete the nomination form enclosed and send via email to NSLHD-ODTeam@health.nsw.gov.au.

Deb Willcox
Chief Executive, NSLHD

AWARDS

The categories available for nominations by patients and consumers are based on our Strategic Plan and our CORE Values and Behaviours Charter. You can nominate more than one person or team, using a separate nomination form for each. All nominations for the Exceptional People Awards will be judged by a panel based on the criteria outlined after each category description:



1. Partnering with Consumers & Carers

An individual employee or team who has demonstrated active involvement, co-design and/or partnership with consumers/carers ensuring positive experiences of care. This award recognises those that have successfully involved consumers/carers in informed decision making about their care, and/or implemented service development initiatives and evaluation methodologies that incorporate consumer voice.

This award is open for submissions for both teams and individual employees.

CRITERIA	Weighting
The extent to which the nomination demonstrates:	
- Active involvement, co-design and/or partnership with consumers/carers ensuring positive experiences of care	20
- Involvement of consumers/carers in informed decision making about their care	10
- Implementation of service development initiatives and/or evaluation methodologies that incorporate consumer voice	10
TOTAL	40



2. Safe & Connected Care

An individual or team who has demonstrated safe, high quality, well-connected and personalised care with good clinical outcomes. This award recognises those who have developed systems to support patients/consumers to better navigate the healthcare system across various healthcare settings leading to an improved patient/consumer experience of care.

This award is open for submissions for teams, individual employees, volunteers or consumer advocates.

A team winner, an individual winner, a volunteer winner and consumer nominated winner will be announced.

CRITERIA	Weighting
The extent to which the nomination demonstrates:	
- Delivery of safe, high quality, well-connected and personalised care with good clinical outcomes	20
- Implementation of systems to support patients/consumers to better navigate the healthcare system across various healthcare settings	10
- Delivery of improved patient/consumer experience of care	10
TOTAL	40



7. CORE Values & Behaviours

An individual or team who embodies the CORE values of the District. This award recognises an individual or team for consistently demonstrating positive behaviours that align with the NSW Health CORE values of Collaboration, Openness, Respect and Empowerment, thereby seeking to continue to build a more positive culture by living the CORE values.

This award is open for submissions for teams, individual employees, volunteers and consumer Advocates.

CRITERIA	Weighting
The extent to which the nomination demonstrates:	
- Collaboration	10
- Openness	10
- Respect	10
- Empowerment	10
TOTAL	40



LEADERS IN HEALTHCARE
PARTNERS IN WELLBEING

Staff Eligibility

Nominees must be either employees of Northern Sydney Local Health District, or HealthShare NSW and Pathology North employees whose work location is based at a NSLHD facility (either temporary, permanent, casual or on secondment from another NSW Health entity).

Volunteers and consumer advocates of Northern Sydney Local Health District can be nominated.

Nominees whose employment is subject to disciplinary action or investigation are not eligible.

Staff who are on the NSLHD Workforce and Culture Strategic Steering Group or members of the Executive Leadership Team (ELT) are not eligible to nominate or be nominated to avoid any conflict of interest, with the exception of the Leadership Award category, where members of these groups can be nominated.

Nomination Guidelines

Entries for the NSLHD Exceptional People Awards are to be made as follows:

- › Entries can be made by NSLHD employees, volunteers and consumer advocates, patients and consumers and other NSW Health staff
- › Staff members cannot nominate themselves, or their own team
- › Entries from patients and consumers must be made using the official nomination form and emailed to NSLHD-ODTeam@health.nsw.gov.au
- › No supporting information (appendices, posters, etc.) will be accepted
- › Incomplete entries will not be considered
- › All finalists will be considered for appropriate external and statewide award programs
- › Previous winning projects/individuals are not to be re-submitted. However, where significant new developments have taken place (e.g. follow-up outcome evaluation of a previous project) an entry may be made provided that:
 - a) Substantial work involving new information, concepts or initiatives are presented, and
 - b) The entry focuses on the new work rather than re-presenting previous work.
- › Each nomination is to be allocated into one category by the nominator. The judges reserve the right to change the category to which the nomination was allocated
- › The judging panel reserve the right to verify the content and merit of entries with the individual or team's manager or service director

Nomination Form for Patients and Consumers nominating Staff and Volunteers

EXCEPTIONAL
PEOPLE
AWARDS



Please complete the following details to submit your nomination:

PATIENT AND CONSUMER NOMINATOR DETAILS (YOUR DETAILS)

Nominated by:

Phone number:

Email address:

NOMINEE DETAILS (THE STAFF MEMBER, TEAM OR VOLUNTEER YOU ARE NOMINATING)

Name of the person or team being nominated:

Phone number: (if known)

Role: (if known)

Email address: (if known)

Hospital or service:

- Hornsby Ku-ring-gai Health Service Ryde Hospital Other District Wide Services
(e.g. Aboriginal Health, ICT, Workforce and Culture, Clinical Governance, etc)
- Mona Vale Hospital Mental Health Drug and Alcohol (MHDA)
- Royal North Shore Hospital Primary and Community Health (PaCH)

NOMINEE'S MANAGER (if known)

Name:

Role:

Email address:

CATEGORY (please select a single category)



Partnering
with Consumers
& Carers



Safe &
Connected
Care

COLLABORATION
OPENNESS
RESPECT
EMPOWERMENT

CORE Values
& Behaviours

NOMINATION FORM FOR PATIENTS AND CONSUMERS CONTINUED...

Outline the details of your nomination below, in 250 words or less for each section.

Tell us about the work that the staff member, volunteer or consumer advocate, or team have done
(i.e. What makes the individual or team outstanding)

Tell us about how the work that the staff member, volunteer or consumer advocate, or team relates to the category and the impact this has had on you and your experience of healthcare *(please feel free to include specific examples): (40 points)*

Tell us how you feel the staff member, volunteer or consumer advocate, or team went above and beyond:
(10 points)

To submit your nomination, type your submission in this form and submit via email, or print this form and complete by hand, then scan and email to NSLHD-ODTeam@health.nsw.gov.au.

If you wish to nominate more than one individual or team, please submit a separate nomination form for each.