

# Medicare Ineligible Patient Factsheet for Outpatient Clinics



At Royal North Shore Hospital (RNSH) we provide a comprehensive range of medical, surgical and diagnostic services. We are a tertiary hospital providing exceptional medical care to all those in need.

You have received this information sheet because you are attending a RNSH outpatient clinic and have been identified as a Medicare Ineligible patient. You are therefore not covered by Medicare, and as such required to pay a fee for your clinic services\*. The outpatient service fee (current as at date of printing) is \$162 (as per the NSW State Government Flat Fee Occasion of Service policy). This rate is subject to change. Please note that this fee is charged per service or consult (e.g. medical, nursing, physiotherapy, interpreter services etc.). If it is expected that you will be receiving multiple services or consults, this will be outlined to you by the administrative staff.

**\*If you have a valid Medicare Card, please present this at your next clinic appointment to be covered by Medicare for all Medical Services. Alternatively please call ambulatory care to have your Medical Record updated.**

Where possible, you will be required to bring with you and present these upon arrival at triage:

- Passport/proof of ID
- Copy of your Visa grant notice
- Proof of address
- Health Insurance card

**In accordance with RNSH Hospital policy, even with insurance,** all fees must be paid in full prior to your departure from the outpatient department.

If your clinic appointment is scheduled via My Virtual Care (Telehealth) or Telephone, you will be required to pay in full when booking your appointment over the phone.

We accept MasterCard, Visa, AMEX and EFTPOS.

**If claiming Insurance, there may be a gap as RNSH charges the Occasion of Service gazetted by the Ministry of Health, this may NOT be matched by your health insurance provider. We encourage you to confirm this with your insurance provider.**

## Cost of treatment in Outpatient Clinics

### Initial Cost - to be paid upon arrival at check in:

SERVICE	COST
Initial assessment or consult by Medical, Nursing or Allied Health staff	\$162

### Additional Costs - to be paid prior to departure:

SERVICE	COST
<i>Please note that the following is not an exhaustive list and may not include all potential services</i>	
Further assessment or consult by Medical or nursing staff	\$162/each
Assessment or consult by Allied Health staff (e.g. Speech Pathology, Podiatry, Dietician, Physiotherapy etc.)	\$162/each
Application of plaster/fiberglass	\$162
Equipment e.g. crutches, splints, boot or brace, per item cost	\$TBA as per item
Anaesthetic consultation	\$162

Other costs may be incurred with other service provisions. You will be provided your receipt upon payment and departure from the department.

# Costs of treatment if you require admission to a ward in the hospital

## Standard Admission

If you require admission to the hospital, the following accommodation costs apply:

- Ward bed rate: \$2,600 per day
- Critical Care bed (e.g. ICU) rate: \$6,594 per day

Additional costs may include (but are not limited to):

- Doctor's fees
- Medical Imaging (X-ray etc.)
- Pathology (blood tests etc.)
- Prosthesis

Upon admission, Medicare Ineligible patients are required to pay a deposit of AUD \$2,600 this covers the first night's stay. Medicare Ineligible patients (including International patients) must pay this deposit, except those who hold a **verified** Australian Health Fund Cover (including Overseas Student Health Cover).

## Visa 8501

At the date of admission if you hold a Visa with 8501 Visa Condition, and hold valid health insurance, then you are entitled for a lower rate of accommodation fees. You will be asked by our Admissions staff to provide a copy of your Visa Grant Notice. If you are admitted to RNSH the following accommodation costs apply:

- Ward bed rate: \$1521 per day
- Critical Care bed rate: \$3778 per day

## International Insurance

Depending on individual policy requirements your cover may have, there are two different payment policy plans:

### • **Upfront Policy**

- In the event that a written guarantee is provided by your insurer before discharge, they will be invoiced directly. If no guarantee is received before discharge, you will be required to cover the cost prior to your departure and be independently responsible to claim this back from your insurer.

### • **Pay and Claim Policy**

- In all events of admission, you will be required to cover the cost of your admission prior to discharge and be independently responsible to claim this back from your insurer. An estimate of costs will be provided on admission or as close to as possible.

## Overseas Student Health Care (OSHC) Policies

International Students holding a valid student visa are required to hold private insurance. Australian based OSHC companies will cover the cost of care upfront in most circumstances, except the cost of pharmaceuticals where significant expense may apply. Students are not entitled to the Reciprocal Health Care Agreement.

## Reciprocal Health Care (RHCA)

The RHCA covers treatment that is medically necessary. Presentations of Passports or Reciprocal Medicare cards are essential to be treated as a Reciprocal patient. Please note that elective and pre-arranged treatment is not covered under RHCA.

## Reciprocal Health Care Countries

Belgium	Norway
Finland	The Netherlands
Italy **	Slovenia
Malta **	Sweden
New Zealand	The United Kingdom
Republic of Ireland (Eire)	

\*\* *Tourist VISA holders from Italy and Malta are only covered for six months from the date of their arrival in Australia.*

**All amounts are listed in \$AUD currency.**

### **For more financial information associated with a current or future Admission please contact:**

RNSH Patient Liaison Office:

Phone: **(02) 9463 2264**

Email: [NSLHD-RNSPLO@health.nsw.gov.au](mailto:NSLHD-RNSPLO@health.nsw.gov.au)

### **For more financial information about accounts or previous admissions please contact:**

Overseas patient account enquiry:

Phone: 9462 9831 or 9462 9844

Email: [NSLHD-PatientAccounts@health.nsw.gov.au](mailto:NSLHD-PatientAccounts@health.nsw.gov.au)