

CE Report



Health
Northern Sydney
Local Health District

**Chief Executive's Report to the NSLHD Board,
the Finance, Risk & Performance Committee,
and the Board, Audit & Risk Committee
May 2022**



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NSLHD PERFORMANCE

Northern Sydney Local Health District (NSLHD) remains at Performance Level 0 – ‘No Performance Issues’.

This is the highest Performance Level attainable, in accordance with the NSW Health Performance Framework.

SAFETY AND QUALITY INDICATORS (April 2022)

Safety and Quality	MONTH				YTD			
	T	Target	Actual	Var	T	Target	Actual	Var
SA-BSI ^{1*}		≤ 1.0	0.8	0.2		≤ 1.0	0.9	0.1
ICU CLAB Infection Rate ^{1*}		=0	0.0	0.0		= 0.0	0.2	-0.2
Incorrect Procedures: OT		= 0	0.0	0.0		= 0	0.0	0.0
MH: Readmissions within 28 Days ¹		≤ 13.0%	18.1%	-5.1%		≤ 13.0%	12.7%	0.3%
MH: APDC Follow Up Within 7 days ¹		≥ 75%	80%	5.4%		≥ 75%	86%	11.2%
Unplanned Hospital Readmissions [#]		=6.4%	5.6%	0.8		=6.6%	5.9%	0.7%

¹Data 2 month delay

[#] Unplanned Hospital Readmissions targets are prior year actual.

SAFETY AND QUALITY

National Standards Accreditation

Ryde Hospital have been advised of their successful Australian Council of Healthcare Standards (ACHS) Accreditation Assessment outcome, following their Accreditation in March 2022. A formal report is pending.

Preparations continue to progress across Hornsby Ku-ring-gai Hospital (HKH) and Royal North Shore Hospital (RNSH) in advance of their Accreditation Assessments in May 2022.

The Primary and Community Health (PACH) Accreditation Assessment is scheduled for August 2022. In addition to assessment against the relevant National Safety and Quality Health Service (NSQHS) Standards, PACH will also be assessed against the new Australian Commission on Safety and Quality in Health Care (ACSQHC) Clinical Trials Framework.

Consumer and Patient Experience

Thelma De Lisser-Howarth has been appointed to the role of Consumer and Patient Experience Manager, NSLHD. Thelma will be responsible for progressing priority areas identified in the recently released NSLHD Partnering with Consumers Framework and those identified by the NSLHD Board Consumer Committee.

The Clinical Excellence Commission (CEC) will be undertaking a survey of the REACH (Recognise, Engage, Act, Call, Help is on the Way) system. REACH is a CEC initiative that supports patients, families and carers to escalate their concerns about changes in a patient's condition. The CEC survey will evaluate progress, outcomes, and sustainability of REACH processes across all NSW Health services. Results will be provided to Local Health Districts to help identify areas for improvement.

Preparations have commenced for the NSLHD Consumer Forum scheduled for September 2022. To ensure the forum is appropriately co-designed with consumers, a Working Group will be convened with consumer representatives and representatives from each Hospital and Service.

Real-time Patient Experience Survey (RTPES)

The RTPES has been rolled out to 23 wards across NSLHD. The RTPES is the first semi-quantitative real-time assessment of patient experience in NSLHD. As at 30 April 2022, a total of 599 survey responses have been received (approximately 23% response rate), with an average Net Promoted Score of 8.67/10. Feedback from Nurse Unit Managers to date has been positive, with many using the survey results to improve patient care and address patient concerns as soon as possible.

To facilitate benchmarking across the State, NSLHD will next engage in discussions with other Local Health Districts to understand their interest in adopting RTPES locally. The survey has also been translated into 10 languages and will soon be available for patients who speak a language other than English.

NSLHD Quality and Improvement Awards 2022

There have been over 35 nominations for the NSLHD Quality and Improvement Awards. Preparations are underway for judging to commence in May 2022. A panel of 20 judges including consumer advisors, senior managers, clinicians, and non-clinical staff from across NSLHD will form judging panels across the eight Award categories.

PATIENT FLOW AND SERVICE ACCESS

Overview

In March 2022, there were 19,809 presentations to NSLHD Emergency Departments, an increase of 0.6% (123 presentations) when compared to March 2021.

Emergency Treatment Performance (ETP) for NSLHD was 59% in March 2022 against the overall target of 81%. This demonstrates a decrease of 7% when compared to March 2021 (66%).

Overall Transfer of Care (ToC) for NSLHD was 86% in March 2022 against the target of 90%.

NSLHD had 638 patients overdue for elective surgery as at the end of March 2022. This is a reflection of the impact of the COVID-19 pandemic and Ministry of Health (MoH) directive to temporarily suspend all non-urgent elective surgery.

Emergency Department (ED) Presentations by Hospital

Hospital	ED Presentations March 2022	Change from March 2021	
RNSH	7,369 presentations	↑	0.5% increase (41 patients)
HKH	3,940 presentations	↑	4% increase (144 patients)
Ryde	2,409 presentations	↓	2% decrease (42 patients)
NBH	6,091 presentations	↓	0.4% decrease (21 presentations)

Emergency Treatment Performance (ETP)

Hospital	ETP March 2022	Change from March 2021
RNSH	46%	↓ 7% decrease (53%)
HKH	71%	↓ 6% decrease (77%)
Ryde	74%	↓ 5% decrease (79%)
NBH	61%	↓ 8% decrease (69%)

Transfer of Care (ToC)

Overall ToC for NSLHD was 86% in March 2022 against the target of 90%.

ToC at RNSH was 72% for March 2022, this is alongside a 0.3% increase in ambulance arrivals (6 ambulances) when compared to March 2021.

ToC at HKH was 88% for March 2022, this is alongside a 6% increase in ambulance arrivals (48 ambulance) when compared to March 2021.

ToC at Ryde Hospital was 93% for March 2022, this is alongside a 2% decrease in ambulance arrivals (14 ambulances) when compared to March 2021.

ToC at NBH was 98% in March 2022, a decrease of 1% when compared to March 2021 (99%).

ED Triage

In March 2022, NSLHD met the target of 100% for Triage Category 1. Within this, all hospitals achieved 100%, including NBH.

Triage Category 2 (Target 95%)	
Hospital	March 2022 Result
NSLHD	75%
RNSH	66%
HKH	89%
Ryde	83%
NBH	77%

Triage Category 3 (Target 85%)	
Hospital	March 2022 Result
NSLHD	70%
RNSH	63%
HKH	70%
Ryde	83%
NBH	71%

In March 2022, NSLHD achieved 76% for Triage Category 4 against the target of 70%. Within this, all hospitals met the target. NBH achieved 77% for Triage Category 4.

In March 2022, NSLHD achieved 91% for Triage Category 5 against the target of 70%. Within this, all hospitals met the target. NBH achieved 93% for Triage Category 5.

Elective Surgery Access Performance (ESAP)

	Target	March 2022 Result
Category 1	100%	99%
Category 2	97%	74%
Category 3	97%	73%

NSLHD ESAP results (excluding NBH) are a direct reflection of the COVID-19 pandemic. Temporary measures have been introduced across the District to ensure patients continue to receive timely access to elective surgery. This includes centralisation of all NSLHD elective surgery bookings and clinical prioritisation of all Category 1 surgery cases.

Average Length of Stay (ALOS) (Rolling 12 Months)

Hospital	Target	March 2022 Result
RNSH	5.13	5.30
HKH	4.08	4.14
Ryde	3.86	5.00

FINANCIAL PERFORMANCE

General Fund

Overview

In April 2022, NSLHD recorded a Net Cost of Service (NCOS) of \$0.6M (-0.4 %) unfavourable, resulting in a \$31.6M (-2.2%) unfavourable position year to date. This includes the incremental costs related to the COVID-19 response.

After adjusting for the impact of the COVID-19 response, NSLHD recorded a NCOS of \$19.9M (-1.5%) unfavourable for April 2022 year to date. NSLHD continues to work closely with the MoH to assess the impact of COVID-19 on NSLHD's financial results.

NSLHD District, and each Hospital and Service are working collaboratively on Efficiency Improvement Plans (EIPs) to ensure financial sustainability. As at April 2022, \$6.5M worth of EIPs have been submitted to the MoH. Financial Year 2023 EIPs are currently being created as part of next financial year's budget plan.

Total Expenses

In April 2022, NSLHD recorded \$2.7M favourable for Total Expenses and \$0.03M (-0.0 %) unfavourable year to date (after adjusting for the COVID-19 response). The favourable position is related to \$3.9M COVID-19 Special Leave funding provided by the MoH.

Overall YTD COVID-19 incremental expense is \$112.0M which comprises of mainly COVID-19 clinics, vaccinations and outsourced patient services activities.

YTD expenses are elevated due to NSLHD's efforts to effectively respond to COVID-19 outbreaks and to maintain a state of COVID-19 readiness. The existing cost base diverted to provide COVID-19 readiness is approximately \$42.8M YTD.

The District Expense forecast (after adjusting for the impact of COVID-19) has been revised to be in line with budget.

Revenue

In April 2022, NSLHD recorded \$17.1M (-7.6 %) unfavourable year to date for Total Own Source Revenue. This is primarily driven by a reduction in private inpatient, DVA, MAA and outpatient activity due to previous COVID-19 lockdowns. As the activity levels return to normal, the District will concentrate its efforts to maximise all major revenue streams in particular private inpatient fees.

Full year Revenue forecast for NSLHD remains at \$19.0M unfavourable.

Other item/s

As at 30 April 2022, the NSLHD general fund bank account balance was \$5.25M.

PATIENT REPORTED MEASURES (PRMs)

NSLHD continues to work closely with the Agency for Clinical Innovation (ACI) to roll out Patient Reported Measures (PRMs). PRMs comprises Patient Reported Outcome Measure (PROMs) surveys that capture information related to how a patients illness impacts their overall wellbeing, and Patient Reported Experience Measures (PREMs) that capture a patients perception of their experience within a healthcare service. There are currently 21 services across NSLHD utilising PRMs. As at 9 May 2022, 1,579 patient surveys have been collected.

Results to date indicate that majority of patients have a positive experience when interacting with NSLHD services. Results have shown that 86% of patients rate the care they receive in NSLHD as 'very good.' This is the highest available score. A total of 96% of patients reported that they were 'always' treated with dignity and respect by NSLHD staff and 93% of patients reported that NSLHD health professionals 'always' explained things in a way they could understand. The ACI are currently developing a tool that will enable NSLHD to benchmark survey results against other Local Health Districts.

SERVICE IMPROVEMENT AND INNOVATION

NSLHD Innovation Program 2022

Round one of the NSLHD Innovation Program was held on 26 April with four teams competing. All entries and projects were inspired by COVID-19 when clinical teams had to innovate and adapt the way they provide care to patients.

The winner was a project called 'Power Up' (Mental Health Drug and Alcohol/Royal North Shore Hospital). Power Up is a project that brings together physical and psychological health practitioners to develop a 6 week interactive program of *Mental Health Recovery for Older Persons Mental Health Consumers* to maximise community engagement, facilitate recovery and reduce falls.

Two other entries were also successful in securing funding. These included:

- Helping Hands (HKH Dementia and Delirium Ward) – A project aimed at using arts and crafts made by the patients to develop a sustainable business.
- Bright Lights for Kids (RNSH Emergency Department) – A project providing an interactive digital playground for paediatric patients that generates a positive patient experience through distraction and play therapy.

INTEGRATED CARE

Collaborative Commissioning

NSLHD and Sydney North Health Network have commenced enrolling General Practitioners (GPs) and patients into the Collaborative Commissioning pathway. This is a significant

milestone for the program as it enables NSLHD to commence monitoring impact. Each GP engaged in the pathway will work closely with NSLHD to identify high-risk patients' eligible for ED alternatives.

Emergency Department (ED) to Community

The project is currently focusing on how NSLHD can augment existing approaches to manage patients who frequently attend the ED. Key focus areas include drug and alcohol, pain management, medical complexity and mental health.

Options are also being considered for a model of care that is virtually-led or enabled to work closely with NSLHD's emerging virtual hospital strategy. A dashboard is being created to support Hospital based teams (including those in ED, Mental Health, Drug and Alcohol) to improve early identification of frequent presenters and monitor of their outcomes.

HEALTH SERVICES PLANNING

NSLHD Strategic Plan 2022-2027

Targeted consultation sessions were held in April 2022 with key stakeholder groups including the NSLHD Clinical and Quality Council, Consumers, Carers, Youth Health and the Culturally and Linguistically Diverse (CALD) Community, and a dedicated workshop with the NSLHD Aboriginal and Torres Strait Islander Health Service.

Twelve virtual all staff forums commenced on 2 May 2022 with the remainder of the sessions scheduled over the next two weeks. These forums are focussed on the six Strategic Outcomes of the *NSW Health: Future Health Strategy 2022-2032* and will provide staff across NSLHD with the opportunity to help shape the future of our District and our health services.

In addition, a staff survey, via the intranet, for those who could not attend the forums and a community survey, via the internet and social media, will be available for completion during May 2022.

SERVICE UPDATES

Aboriginal and Torres Strait Islander Health Service

The third annual NSLHD Aboriginal and Torres Strait Islander Staff Network Day was held on 21 April 2022 at Macquarie Hospital. The Day focused on career and professional development, cultural understanding, pathways, networking and cultural activities. NSLHD Board Member Karen Filocamo and NSLHD Chief Executive Deb Willcox joined the Network Day, with over 30 participants in attendance.

Allied Health

The inaugural Ministry of Health Allied Health Research Showcase and Excellence in Allied Health Awards were held on 28 and 29 April 2022. Amanda Pollak, Pharmacy Technician, RNSH was a finalist for the Allied Health Assistant or Technician of the Year Award. Amanda took a leading role in the initial phases of the COVID-19 vaccination roll-out, providing training sessions to up skill staff working shifts in one of the NSLHD vaccination hubs.

There were a number of presentations from NSLHD staff at the Showcase including:

- Jacqueline Batchelor (Podiatrist): *Barriers and enablers to implementing evidence into podiatry practice.*
- Emma Tan and Lisa Benad (Occupational Therapists): *The future is now – A pilot study investigating the feasibility of integrating robotics in an upper limb therapy program for patients with cervical level spinal cord injuries in an acute care context.*
- Sarah Boggiano (Speech Pathologist): *Multidisciplinary optimisation of cough augmentation in patients with neuromuscular bulbar impairment utilising nasendoscopy.*

- Lisa Pagano (Physiotherapist): *The feasibility of an innovative GP Physiotherapist partnership to improve identification and management of people with COPD: A Pilot Study.*

Mental Health, Drug & Alcohol (MHDA)

Enhancing Clinical Handover videos have been published on the Intranet and promoted with staff through various means. The videos, which were developed using NSW Nurse and Midwife Strategy Reserve Funding, demonstrate the use of ISBAR (Introduction, Situation, Background, Recommendation) across a variety of transitions of care through the consumer journey. The videos have been developed as an educational tool for staff to improve clinical handover. The NSW Nursing and Midwifery Council have formally asked to utilise these tools to assist practitioners who have had complaints about their practice in regard to health, performance or conduct.

Primary & Community Health (PACH)

NSW Health has confirmed that public hospital services are to be provided free of charge for people from the Ukraine who have arrived in Australia on or after 1 December 2021. The NSLHD Multicultural Health Service is also providing assistance to refugees arriving from the Ukraine.

Counter Disaster Unit

The Business Continuity Management Program has progressed to Phase Two - Strategy and Procedure. During Phase One, over 130 Business Impacts Analysis (BIAs) have been completed with clinical and non-clinical service leads across NSLHD. This information describes the most critical aspect of service delivery that will require defined strategies and procedures.

COMMUNICATIONS

Internal Communication

- Two NSLHD newsletters published.
- Chief Executive email broadcasts distributed:
 - Announcement of the NSLHD Quality and Improvement Awards
 - Acknowledgement of ANZAC Day
 - Announcement of the NSLHD Innovation Program
 - Announcement of flu vaccination staff program
 - Announcement of the development of the NSLHD Strategic Plan 2022-2027

Social Media

Platform	May 2022	% Change from April 2022
Facebook	40,273 followers	↑ 0% (40,273 followers)
LinkedIn	9,554 followers	↑ 1.2% (9,439 followers)
Instagram	699 followers	↑ 3.5% (674 followers)

External Media and Communication

- Media release published about the \$2.5 million Medical Research Future Fund (MRFF) grant for a large-scale juvenile arthritis trial to be led by Professor Lyn March.
- Distribution of the 16 page Kolling Institute community newsletter through Kolling, NSLHD, University of Sydney and social media channels.
- Continued promotion of the NSLHD Concussion Clinic at RNSH.
- Compilation of Kolling Institute's Annual Report.

Upcoming Events

- Official opening of the HKH Redevelopment – 30 May 2022
- International Day of the Midwife – 5 May 2022
- International Day of the Nurse – 12 May 2022
- International Day Against Homophobia, Transphobia and Biphobia (IDAHOBIT) – 17 May 2022
- National Sorry Day – 26 May 2022
- Reconciliation Week – 27 May 2022 to 3 June 2022

Projects

- Assisted Nursing and Midwifery Directorate on Leadership publication
- Assisted eHealth with media collateral for launch of NSW Health app
- Preparation of communications and promotion of NSLHD Strategic Plan 2022-2027
- Assisted Clinical Governance Unit on NSLHD Quality and Improvement Awards
- Worked with RNSH Maternity and Birthing Service on production of virtual tour videos
- Worked with Acute Post-Acute Care (APAC) with rebranding to Hospital in the Home (HiTH)
- Worked with Research Unit on upcoming International Clinical Trials Day
- Developed communications for the start of the Winter Flu season
- Promotion of upcoming NSLHD Strategic Plan 2022-2027 Workshops
- Preparation of promotional material for International Day of the Nurse and Midwife
- Celebrating 60 years of Volunteers at HKH
- Promotion of Innovation Pitch event winners
- Surgical Education, Research and Training (SERT) Institute website redevelopment and content production
- Kolling Institute website review
- Ongoing website redevelopment updates
- Intranet homepage redevelopment works
- Prepared 'Your Little Head Start' book launch – RNSH Neonatal Intensive Care Unit
- Preparation of communication of Microsoft 365 projects

INFORMATION & COMMUNICATION TECHNOLOGY (ICT)

Manly Adolescent and Young Adult Hospice (AYAH)

The ICT Technical Working Group continues to meet fortnightly. A Commissioning Group has been established with the focus of reviewing the ICT Commissioning Plans, witness testing and training.

Microsoft 365 Digital Workspaces Project

NSLHD Modern Intranet Upgrade: In May 2022, NSLHD will move to Teams Only Mode and Skype will be decommissioned. Office 365 will be deployed in June 2022. A new NSLHD Intranet homepage is being developed and will launch in July 2022.

MEDICAL SERVICES

The next cohort of Assistants in Medicine are currently being on-boarded and will work across RNSH, HKH and Ryde Hospital. This program, funded by the MoH, is a great opportunity for nominated medical students from Macquarie University and the University of Sydney to gain incomparable experience prior to becoming interns, and has been an extremely helpful and positive addition to the medical workforce during the past two years as the pandemic has evolved.

NURSING AND MIDWIFERY

Nursing and Midwifery Workforce, NSLHD

Nursing Enhancement Funding

NSLHD has received enhancement funding from the MoH to assist with the nursing workforce. The funding will be utilised to support the on boarding of additional GradStart nurses and after hours Clinical Nurse Educators. Recruitment is currently underway.

International Recruitment

NSLHD has engaged with an Irish based recruitment agency to facilitate a marketing campaign to sponsor UK and Irish registered nurses and midwives to come and work in NSLHD.

Nursing and Midwifery Career Expos

NSLHD will be participating in three career expos in the next month being held by NSLHD university partners. The aim of attendance is to promote NSLHD as an employer of choice for the GradStart Nurses and Midwives in 2023.

Care Assistants

A further three Care Assistants, funded by MoH, commenced on 22 April 2022 and have been allocated to HKH and Ryde Hospital.

Maternity Services

The Maternal, Neonatal and Women's Health Network has developed a NSLHD Safety Plan which outlines the key requirements and process to ensure the safety of patients, staff and partners in care (PIC) whilst an Exemption to the Public Health (COVID-19 Self Isolation) Order (No 4) 2021 is in place that allows a PIC for someone who is a COVID-19 positive case or a household contact to leave self-isolation to provide care, and physical and emotional support in a birthing unit environment during labour, birth and the immediate postnatal period.

Patient Access and Logistic Unit (PALS)

Patient Flow Portal (PFP) leads from each Hospital are supporting PFP users across the NSLHD with the transition to the new PFP system. PALS continues to work closely with fixed wing to ensure that commercial flights are used when appropriate for Inter Hospital transfers instead of private flight providers.

PEOPLE AND CULTURE

Staff Influenza Vaccination Program

The NSLHD 2022 Influenza Vaccination Program was launched on 11 April 2022. The COVID-19 Vaccination Hubs are being utilised to assist prioritisation of Category A – High Risk positions. All other NSLHD staff members are able to attend staff only walk-in clinics to receive their Influenza vaccination.

Mental Health and Wellbeing Workshops

NSLHD will offer two additional 'Managing for Team Wellbeing' workshops in May and July 2022. This workshop is designed to help managers develop the skills to have effective conversations around stress, mental health and wellbeing, as well as gain insight into what resources and strategies are available and considered best practice.

New virtual workshops titled 'Mental Health is Everybody's Business', which focus on building mental health literacy, reducing stigma, and promoting help seeking will commence in May 2022 and are open to all staff. The June workshop is an evening session and has also been made open to family/household members (over 18 years).

NSLHD Security Services

The Biennial Security Improvement Audit Tool (SIAT) 2022 dates have been allocated for each site, the first site commencing early May 2022. NSLHD Security Services have been supporting site managers prepare for these upcoming assessments.

Recruitment, Retention and Recovery

A considerable piece of work has commenced with an aim to focus on the challenges in the recruitment market in 2022 that are being experienced globally. A cross-district taskforce has been established to steer this work.

Recruitment and On-boarding Training

Employee Services have commenced the delivery of Recruitment and On-boarding training for NSLHD administrative and managerial staff. This training will continue across three Hospitals until December 2022.

RESEARCH

Clinical Trials

The Ministry of Health rollout of the Clinical Trial Management System (CTMS) continues, with the trial sites NSLHD and Illawarra Shoalhaven Local Health District (ISLHD) set to commence training in June 2022. The NSLHD dedicated Change Manager has been recruited and set up of the NSLHD CTMS has commenced.

International Clinical Trials Day, celebrated globally on 20 May 2022, will be celebrated in NSLHD with communications about our clinical trials and staff. Clinical Trials are the “gold standard” in patient care, and are hosted across all our Hospitals and Services.

Nursing Research and Practice Development

Key updates for Nursing Research and Practice Development include:

- Nurse Practitioner Forum conducted on 16 April 2022 with very positive feedback from attendees.
- The 2021 annual report for the NSLHD Nursing and Midwifery Research Centre is nearing completion.
- NSW researcher education program is in week 11 with positive feedback for first half of 2022 sessions. Sessions are delivered online via MS Teams.
- Nursing and Midwifery Research and Innovation Practice Nursing Conference will be held on 15 June 2022. Abstracts are under review; guest speakers secured and organisation commenced.
- Transitional Nurse Practitioners (TNP) support forum continues for NSLHD; Support for higher degree research students continues across NSLHD.
- Support for Clinical Nurse Consultants (CNCs) and NPs continue across NSLHD.
- NSW Health Nursing and Midwifery Innovation scholarship grant submissions close 25 May 2022.

Kolling Institute

Kolling Institute Executive Director, Professor Carolyn Sue, has recently been engaged with the Australian Senate and consumer groups to support the Senate debate on Mitochondrial Donation law reform. On 30 March 2022, during a historical conscience vote in the Australian Senate, the legislation (Maeve’s law) was passed.

New research by RNSH cardiologist and Kolling researcher, Professor Geoff Toffler, received significant national print, radio and online media regarding his publication highlighting the risk of a cardiac event for those playing masters football and the general awareness of recognising the early signs of a heart attack.

The Kolling Institute continued its rejuvenated and well attended seminar series with a presentation from Dr Gordon G Cable AM, who presented a lecture entitled, “*Defying gravity: the challenges of long duration space missions*”. The seminar was hosted by Professor Jim Elliott.

NORTH FOUNDATION

Net Zero Leads

The Foundation is currently developing a case for support for donors and trusts/foundations to consider supporting the Net Zero Leads project. These senior positions lead and coordinate our ‘Net Zero Teams’ to conduct action research projects to re-think and re-imagine their service with a net zero lens. The Foundation is working closely with Dr Kate Charlesworth, Medical Consultant, Planetary Health, NSLHD on the project.

Chair of Research

The Foundation is currently looking to fund a Northern Sydney Chair of Research, with the support of major long term donors.

Conquer Kokoda 2022

The Conquer Kokoda campaign for 2022 has commenced. The 2022 campaign supports Mental Health Units across NSLHD hospitals with a fundraising target of \$30,000+ from 40 Fundraisers.

Tax Appeal 2022

The 2022 Tax Appeal has commenced focussing on ‘Grateful patient messaging’ with a particular focus on well-being, rehabilitation, mental health and non-medical treatment care. The appeal will be launched in May 2022.



Deb Willcox
Chief Executive

Date: 11 May 2022