# Report



Chief Executive's Report to the Finance, Risk and Performance Committee, Board, Audit & Risk Committee and the NSLHD Board September 2018

#### **NSLHD PERFORMANCE**

NSLHD remains on Performance Level 0.

# SAFETY AND QUALITY

#### **Consumer Participation**

A Consumer Advisor 2 day Education Program provided in partnership with Health Consumers NSW (HC NSW) will be held on 28th August and 4th of September. 20 NSLHD consumer advisors will participate in the program, with another 20 places available when the program is repeated again in November 2018.

The 2 day Program is targeted at health consumers who are engaged with a health service as a consumer advisor and aims to strengthen consumer's skills to be effective representatives through advancing their representative advocacy skills and their capacity to contribute in their role as consumer advisors within the District. The Program also promotes networking and knowledge sharing amongst consumer advisors across the District.

#### **Health Literacy Forum**

As part of Multicultural Health Week, from 3 to 9 September 2018, NSLHD will be hosting a Health Literacy Forum at the Northern Sydney Education Centre, Macquarie Hospital. The Forum will be presented by A/Professor Jane Lloyd, Director of the Health Equity Research and Development Unit, SLHD and Kay de Ridder, Program Manager, Patient Centred Care, Clinical Excellence Commission.

Multicultural Health Week is a state-wide event held every year to highlight the importance of language and culture in our health services. This year's theme is 'Talk, Listen, Ask – for better health' which aims to raise awareness of the importance of health literacy for health workers when working with patients and clients, including patients from culturally and linguistically diverse backgrounds.

## **NSW Health Awards**

Applications for the NSW Health Awards closed on 23 August 2018. The NSW Health Awards aim to recognise, celebrate and encourage healthcare innovation throughout the NSW Health system. There are 11 categories for team projects and individual staff and volunteer awards and NSLHD submitted nominations for each category. Finalists will be announced in mid-September 2018 and winners announced at the Annual Awards Ceremony will be held on 5 November 2018.

## **PERFORMANCE**

#### Summary

The Ministry of Health commenced twice weekly Peak Activity Team teleconferences in July 2018. Led by the Deputy Secretary System Purchasing and Performance and attended by LHD Chief Executives/Directors of Operations, the teleconferences are used to discuss service access and flow issues across the state and identify pressure points across the system. NSLHD continues to hold internal daily Patient Flow teleconferences to identify, manage, and escalate issues at a local level.

Access performance continues to be a challenge at RNSH with both Emergency Treatment Performance (ETP) and Transfer of Care (ToC) decreased compared to the same period in 2018. NSLHD remains focussed on improving patient flow and demand management at RNSH and across the LHD with a new rapid ETP improvement plan developed and a focus on enabling patients to be 'pulled' rapidly into the Emergency Medical Unit relieving the pressure on the ED.

While influenza activity has increased in some LHDs, activity is generally low across the system and the busy influenza season of 2017 has not been repeated in 2018 with presentation numbers at NSLHD more in line with July 2016 activity.

# **Emergency Treatment Performance (ETP)**

ETP for NSW declined from 73.5% in July 2018 to 71.6% compared to last month however this was an improvement of 1.8% compared to the same month last year. Presentations to the ED were down across the state compared to July last year, with NSW collectively seeing a 1.6% reduction in ED attendances.

NSLHD ETP for July 2018 was 72.4%. This is consistent with performance in July 2017. NSLHD saw a decrease of 5.3% in ED presentations over the same period; however, although overall volume is down, acuity has increased compared to July 2017 with an increase of 1.6% of patients admitted from the ED to ward/ICU/Operating Theatre in July 2018.

In July 2018, ETP at RNSH was 60%, compared to 62% in July 2017. The increase in acuity across NSLHD was reflected at RNSH with an increase of 2.3% of patients admitted from the ED to ward/ICU/Operating Theatre in July 2018 compared to the previous year.

RNSH continues to be closely supported by the Ministry of Health through the 'ETP Watch List' process to identify barriers and review strategies for improve performance. As part of this process, RNSH submits a detailed ETP Recovery Plan to the Ministry of Health each week detailing actions/strategies, risks/barriers, and outcomes/updates.

The eight week Recovery Plan focuses on four key strategies and commenced on 6 August 2018. Early indications are that some improvements are starting to be realised for each of the strategies. The strategies are:

- Improving access to the Emergency Department Short Stay Unit (EDSSU):
  - o Measure: number of patients admitted to EDSSU within 4 hours.
  - o At Start: 15 patients admitted per day.
  - o Target: 20 patients admitted per day.
  - o Anticipated impact on ETP: 2%.
- Improving utilisation of the transit lounge:
  - o Measure: % of ED-accessible bed discharges using the transit lounge.
  - o At Start: 24%.
  - o Target: 35%.
  - o Current (Sept 2018): 30.6%.
  - o Anticipated impact on ETP: 1%.
- Increasing the number of discharges occurring before 12pm:
  - o Measure: % of discharges before 10am and before 12pm.
  - o At Start: 8% of discharges before 10am / 30% of discharges before 12pm.
  - o Target: 10% of discharges before 10am /40% of discharges before 12pm.
  - o Current (Sept 2018): N/A discharges before 10am / 33% of discharges before 12pm.
  - Anticipated impact on ETP: 2%.

- Improving medical imaging turnaround time.
  - o Further collection and review of data is underway to validate potential issues/contributing factors.
  - o Anticipated impact on ETP: 2%.

ETP remained strong at Manly Hospital (84%) and Mona Vale Hospital (85%) with both hospitals exceeding the target of 81% and demonstrating improvements compared to July 2017. Hornsby Hospital achieved 78% ETP, a significant improvement from 73.5% in July 2017 while Ryde Hospital also achieved 78% ETP, slightly below performance in July 2017.

#### **Transfer of Care**

ToC performance for the NSW was marginally below target of 90% in July 2018 and below the previous month (91.4%) however, improved 2.3% compared to the same time last year (87.1%).

ToC performance for NSLHD for July 2018 was 89%, a decrease of 2% compared to the previous month and 1% compared to the previous year.

District performance was primarily impacted by a decline at RNSH with ToC performance of 76% in July 2018, a decrease of 6% compared to performance in the previous month and in the same period in 2017. RNSH is working to define trigger points for escalation and using learnings from other LHDs who have implemented successful strategies.

The TOC target was exceeded by Hornsby, Manly, Mona Vale, and Ryde Hospital all achieving above 95% for July 2018 – an improvement on previous year performance for each Hospital.

## **Emergency Department (ED) Triage**

NSLHD continued to demonstrate strong performance against this indicator with the target time for ED triage categories 1 to 5 met by all Hospitals for July 2018. NSLHD Performance was also above the state average for each category.

#### **Elective Surgery Access Performance (ESAP)**

After achieving 0 patients overdue for elective surgery in June 2018, at the end of July 2018 there were 13 patients overdue for elective surgery.

The target for Category 1 (surgery within 30 days) was achieved across all sites in June 2018, with performance at 100%.

NSLHD was marginally below target for ESAP category 2 (93% against a target of 97%) and category 3 (96% against a target of 97%) in July 2018 however, performance has improved compared to the same month last year. Overdue numbers have increased compared to the previous month in category 2 and 3 but have significantly improved compared to the same time last year and remain low overall.

Maintaining the improvement in performance remains a key priority for RNSH and the Hospital remains on weekly reporting and fortnightly teleconferencing with the Ministry of Health to support improvements in ESAP.

#### FINANCIAL PERFORMANCE

# **General Fund**

Consistent with prior years and in line with all NSW Health entities, NSLHD Finance will not be reporting for the month of July. This is due to the fact that the budget process at the facility level is in the process of being finalised. The budget will be finalised by the end of August and performance reporting will resume for the August month-end.

### **OPERATIONS**

# **Innovation Program**

The Innovation Program Round Two Pitch event was held on the 22 August. The top 5 applicants pitched their ideas to the panel of judges; Deb Willcox, Chief Executive, Dr Stephen Nolan, Clinical Network Director, Cardiothoracic and Vascular Health, Dr Jonny Taitz, Executive Director Medical Services, and Susan Barasic, Consumer Representative.

The top 5 applicants were:

- Escape to the Garden, Presented by: Cath McElroy, Clinical Nurse Specialist, Coral Tree Family Service, and Tamar Karkour, Acting Service Manager, Child Adolescent Mental Health Service.
- Hard to Swallow: Helping our patients swallow with F-ease! , presented by: Mary-Ellen Tarrant, Manager Speech Pathology and Audiology, RNSH, and Nicola Veness, Senior Speech Pathologist, RNSH.
- Building the Bridge: Transition to paediatric nursing, presented by: Lauren Shumack, Clinical Nurse Consultant Paediatrics, RNSH, and Claire Blackburn, Nurse Unit Manager Child and Adolescent Unit, RNSH.
- We can tell by the way you walk, presented by: Derek Lee, Orthotist, RNSH, and Thomas Short, Orthotist, RNSH.
- Partly Cloudy with a 30% Chance of Pain, presented by: Dr Marty Sterrett, Staff Specialist Emergency Physician & Chief Medical Information Officer, NSLHD, and Amy Vassallo, Research Officer, NSLHD.

We can tell by the way you walk was announced as the winner of the Pitch and awarded \$7,900 allowing the Orthotic Department at RNSH to implement a digital gait system, called BTS-G walk. The system is a wireless inertial sensor that captures quantifiable information about a patient's gait. The sensor is placed around the patient's waist using an ergonomic belt. A dedicated program collates the information for the clinician to use to treat the patient.

Hard to Swallow: Helping our patients swallow with F-ease! won the 'Chief Executive Award' and was supported with funding of \$38,000 which will allow the Speech Pathology Department at RNSH to purchase a Fibre optic Endoscopic Evaluation of Swallowing (FEES) machine. The machine is an instrumental assessment tool used to evaluate swallowing function and guide the treatment of swallowing disorders (dysphagia). RNSH want to enhance the current model by proving Speech Pathology-led FEES to the wards with the speech pathologist completing both the endoscopist role and leading the FEES procedure. This practice is internationally recognised as it supports patient outcomes and reduces length of stay (due to reduced wait time for assessment).

The second Pitch event was well attended and recevied position feedback. Applications are open for Round Three and the next Pitch event will be held on 16 November 2018.

## **COMMUNICATIONS**

#### **Key Corporate Communication activities**

- The Hornsby Ku-ring-gai Hospital (HKH) Redevelopment Stage 2 newsletter is continuing monthly and the first issue of HKH Redevelopment Community Newsletter has been produced and uploaded on to the internet and will be printed and placed in waiting rooms at the hospital.
- A digital 'fly-through' of what the new building will look like has been installed on a TV in the main reception area at HKH.

- A regular 'Research Profile' has been established in the NSLHD Newsletter.
- The 'Prevent Alcohol & Risk-Related Trauma in Youth' (PARTY) Program, showing school students the consequences of risky behaviour, was featured on A Current Affair.
- Planning for the official unveiling of the mural Bungee Bidgel Aboriginal Health Clinic at HKH is underway with the Member for Hornsby, the Hon Matt Kean, scheduled to unveil the mural and tour the Clinic.
- Promotional activities at RNSH as part of Donate Life Week launch featured in North Shore Times and news.com.au.
- Work is continuing on the NSLHD website review and 'Future Gov' has presented their initial findings for review.
- The fortnightly Northern Beaches and Royal North Shore Ryde and the District monthly newsletters have been published.
- Ryde, Hornsby and Royal North Shore Hospital's Facebook pages now have more than 10,000 followers. Popular individual Facebook posts reach over 5,000 people. Mona Vale and Manly Hospital Facebook pages have also been published and followed by nearly 2,000 people.
- Promotion of the Exceptional People Awards is continuing with the winners to be announced at the Awards Luncheon on 14 September 2018.
- Promotion of the District Child Protection Awards announced on 4 September 2018.
- RNSH 130 year celebration event planning in progress, including development of a 130 photo book
- Preparations for Manly and Mona Vale Hospital celebratory events are and production of legacy videos are underway.

# **ABORIGINAL HEALTH SERVICES**

In celebration of NAIDOC Week 2018 the NSLHD Aboriginal Health Service attended the Lane Cove Public Schools NAIDOC Week event on Monday, 6th August 2018. The day consisted of a special guest performance from singer Christine Anu and a morning tea.

## PRIMARY & COMMUNITY HEALTH

# Oral Health

- Super User training for Titanium, the state-wide electronic dental record programme, has commenced. The Go Live date is 19 November 2019 for NSLHD (CCLHD will Go Live at the same time).
- Dental Health Week ran from 6-12 August 2018. NSLHD set up stands at Hornsby and RNS Hospitals to educate staff and patients on oral hygiene and dental services available in NSLHD. Dr Rabbit and the Tooth Fairy were in attendance.

# **Child and Family Health**

In July 2016, NSLHD established a paediatric Hospital in the Home (HITH) service providing children and families the option of receiving hospital level care whilst residing at home. The paediatric HITH service has been successfully established with recurrent funding and the service model is a partnership between the acute paediatric units at Royal North Shore, Hornsby Kuring-gai and Mona Vale Hospitals and Acute Post-Acute Care (APAC) the community nursing service.

The service is performing well:

- The number of paediatric HITH patients increased rapidly in 2016 2017 and is stabilising around 100-120 children and families per month receiving paediatric HITH care
- Over 10% of paediatric separations are now HITH.

- From July 2016 to June 2018 over 1350 children and families have received paediatric HITH care, with an ALOS of 1.85 days this equates to over 2500 HITH days of service.
- A family satisfaction survey rated overall satisfaction for paediatric HITH at 9.5/10

#### **COUNTER DISASTER**

Bush fire season preparations have been brought forward in line with Rural Fire Services reassessment of bush fire risk. Some of the activities will include engaging with the Private Health Care Facility, confirming emergency contact details, identifying potential locations that are suitable to temporarily relocate displaced persons with complex heath care needs and completing the logistical support (viral and actual) for deployments into Evacuation Centres and update key messaging.

#### **PLANNING**

The review and update of the NSLHD Clinical Services Plan is continuing.

#### **WORKFORCE**

## **People Matter Engagement Survey**

The annual public sector wide staff engagement survey closed at the end of June. NSLHD had achieved a significant increase in participation from 23% in 2017 to 37% in 2018 (over 4000 staff).

In addition NSLHD achieved a significant increase in engagement from 65% to 69% (staff who are highly satisfied). NSLHD was one of only two LHDs in NSW that achieved this.

Communication and action planning for local and district responses are underway during September and October.

## **Exceptional People Awards**

The second Exceptional People Awards takes place on 14 September 2018. 80 nominations were recevied, almost double the number from last year. Nominations were received across a range of hospitals, services, and staff classifications. Judging is scheduled to commence from 3 August 2018 with finalists announced on 15 August 2018 and winner announced at a special luncheon event on 14 September 2018.

# **Aboriginal & Torres Strait Islander Staff Network Day**

The inaugural staff network day will be held on 21 September 2018. Aboriginal and Torres Strait Islander have been invited staff are invited to attend a networking day with fellow Aboriginal and Torres Strait Islander staff from across the district. The aim is to provide an opportunity for Aboriginal and Torres Strait Islander colleagues from across all district departments to get to know each other and to better understand the opportunities available for cultural support, career advice, and study pathways.

# MEDICAL WORKFORCE

#### Junior Medical Officers (JMO) Wellbeing

JMO Welfare and Wellbeing remains a top priority for NSLHD. The NSLHD JMO Wellbeing & Support Committee, chaired by Dr Harry Nespolon, NSLHD Board Member, met for the first meeting on 29 August 2018 and included a number of JMOs from across the District. The Committee discussed the results of the JMO Wellbeing & Support Survey, local initiatives, improvement ideas, challenge areas and next steps. The Committee will meet again in six weeks.

## Junior Medical Officers (JMO) Annual Medical Recruitment campaign

JMO positions across NSW have been advertised and applications closed on 20 August 2018. Interviews are being scheduled in accordance with the 2019 clinical year recruitment campaign dates with the majority scheduled to be held during late August and early September 2018.

# **INFORMATION & COMMUNICATION TECHNOLOGY (ICT)**

## **Electronic Medication Management (eMeds) rollout**

Hornsby Ku-ring-gai Hospital (HKH) went live on 14 August 2018 on the eMedications (eMeds) module of the Cerner eMR. HKH achieved outstanding clinician staff training rates across all groups prior to the go live which has seen great use and adoption of the system by clinicians.

The eMR Project team will remain onsite supporting clinicians until the end of August 2018. Key achievements for the HKH eMeds go live included:

- HKH is the first hospital in NSW to achieve eMR (Cerner) integration to the Pyxis automated medicine dispensing stations.
- HKH now has the largest Pyxis-Cerner eMR integrated footprint in Australia.
- NSLHD is the first to use eMeds as a Hospital in the Home (HITH) prescribing & administration solution.

The LHD has received a funding allocation from eHealth NSW for the continued rollout of eMeds system to Macquarie, Mona Vale, Greenwich and Neringah Hospitals. The district will be aiming to complete these remaining implementations before the end of the 2018/19 financial year.

# **Oncology Management Information System (OMIS)**

The new OMIS successfully went live for RNSH Cancer Services on 14 August 2018 with the Phase 1 implementation that includes 2 prescribing protocols making up 25% of the total. Clinicians were well trained and supported during the go live and have adopted the system well. Key OMIS Project activities continue in the lead up to the Phase 2 go live and remaining protocols scheduled for mid-November 2018.

# PACS/RIS (Medical Imaging Solution)

NSLHD is one of 3 LHD's that commenced a Proof of Concept (POC) process in April 2018 that will "road test" key functional and technical items of the solution on behalf of the state. This this activity will be limited to selected workflows within Medical Imaging and completed in a test environment. A variety of POC activities are underway including the development of planning, testing, training documentation and activity schedules. The POC is expected to run until September 2018. On the basis of a successful POC a full implementation across the state will over the next two (2) years with the first LHD's commencing in 2019.

#### eRIC Program

The eRIC Program was established by eHealth to implement a state based electronic medical record for ICUs to improve patient safety and provide better clinical decision-making. The LHD's eRIC Steering Committee and working parties have been commissioned and are operational and the Project Charter has been signed and endorsed by the Steering Committee with implementation planned for October and November 2018 at RNSH and HKH respectively. The eRIC Steering Committee and working parties have been commissioned and are operational.

#### **NSLHD Website Review**

NSLHD supported by government website specialist provider FutureGov has now completed a review and consultation process around its public internet (web) presence. The FutureGov report and key themes was presented to the NSLHD ICT Steering Committee on 17 August 2018. The report includes a set of recommendations, governance framework and a roadmap for continuous digital presence improvement and is broader than just web/internet services.

### **Cyber Security**

ICT is working with a 3rd party Cyber Security service provider to undertake its annual scheduled External Penetration Testing of the LHD ICT network aligned with the Information Security Management System (ISMS) and NSW Government Digital Information Security Policy (DISP) requirements. Results of the testing will be reviewed in September 2018 with an action plan developed for any issues/gaps identified.

### **MENTAL HEALTH, DRUG & ALCOHOL SERVICES**

#### **Mental Health Care Feedback**

- MHDA has developed a planned 'launch event' to officially begin the roll out of the Carer Experience Survey (CES) and the electronic version of the Your Experience of Service (eYES) across MHDA. This event is scheduled for late September 2018.
  - The Carer Experience Survey is a nationally developed questionnaire of the carer's experience of mental health services and will be officially launched in NSW in October 2018.
  - The Your Experience of Service survey is a nationally developed questionnaire of the consumers' experience of mental health services, and is currently available in paper version. The new electronic version of the survey will be released at this time.

#### MHDA Reward and Recognition Program 2018

This annual program is an important initiative to recognise and showcase all MHDA staff achievements and publicly acknowledge and reward outstanding individuals and teams working within MHDA, NSLHD. There were 189 nominations received (the highest number to date for the Program) across the Award categories. The Awards Ceremony was held on 14 August 2018 with the Mental Health and Drug and Alcohol Executive team and the Chief Executive NSLHD in attendance.

#### **Consumer Peer Workforce**

Development of Consumer Peer Workforce remains an area of focus for MHDA. Updates include:

- MHDA consumer peer workers met with the CE on 20 August 2018.
- The Peer Worker Supported Transfer of Care initiative (funded as a part of the Mental Health Reform Agenda) will be piloted in NSLHD:
  - The pilot program will provide Peer support to consumers separating from the Royal North Shore Acute Inpatient Unit and the Macquarie Hospital Acute Unit – Parkview as additional to the support already provided in the community by Community Mental Health Teams.
  - 1.2FTE peer workers to be employed in the North Shore Ryde sector on a secondment/contract basis to deliver a 12 month pilot. This recruitment is due to be finalised over the coming month.
  - o A NSLHD model of care has been developed following extensive consultation with the existing peer workforce and Community Mental Health Teams.

## **NURSING AND MIDWIFERY**

- The NSLHD 2018 Person Centred Care Showcase will be held on 14 November 2018. The educates and celebrates the importance of person centred care across the District.
- A nursing orientation short film will be developed covering important basic aspects such as clinical handover, pressure injuries, falls etc. The film is being developed in conjunction with Graythwaite 5 Ward at Ryde Hospital, with the aim of using this as a resource for onboarding new nursing and midwifery staff members.

- Interviews for the 2019 Transition to Professional Practice (TPP) Program took place from 20 – 24 August 2018. 375 candidates were offered interviews for the Program with 185 positions available across. Offers will be made to successful candidates on 22 October 2018.
- Working is continuing on the Perinatal Hepatitis B Prevention Program at NSLHD:
  - Elsa Chu, Hepatitis B Clinical Nurse Consultant presented at The Viral Hepatitis Nurse-led Models of Care Forum.
  - The model at RNSH is a nurse led collaborative program for all women with Hepatitis B during pregnancy in NSLHD and is able to provide continuity of care in a culturally appropriate environment.
- Maternal Transfers in NSW:
  - o The NSLHD Maternal, Neonatal & Women's Health Network hosted a meeting led by the Maternity and Newborn Health and Social Policy Branch team from NSW Health.
  - Senior obstetric, neonatal and midwifery staff from NSLHD and Central Coast LHD participated in the consultation aimed at enhancing systems to support transfer of pregnant women needing higher levels of care.

#### NORTHERN BEACHES HOSPITAL

NSLHD is continuing to work closely with the Ministry of Health, Health Infrastructure NSW, and Healthscope to ensure that the Operational Readiness, Commissioning and Transition activities remain on schedule.

## **KOLLING INSTITUTE OF MEDICAL RESEARCH**

Recruitment is underway for the Director, Kolling Institute, with interviews scheduled for September 2018.

Approval timeframes for Research Ethics Applications and Research Governance Applications are expected to improve following the recruitment of new Research Governance Officer positions. In addition, the new Data Records Manager is scheduled to commence in mid-September 2018 and which will support accurate and up to date reporting in preparation for the transition to the Research Ethics and Governance Information System (REGIS).

# **KOLLING FOUNDATION**

Mr Gilbert Lorquet has been appointed to the position of Chief Executive Officer and will commence in the role in late September, 2018. Mr Lorquet comes with exemplary credentials and extensive experience in fundraising, including building major donor capability and medical research fundraising. Mr Lorquet is currently Head of Philanthropy at the Juvenile Diabetes Research Foundation Australia and worked previously for the Australian Cancer Research Foundation.

## **CAPITAL WORKS**

#### **Royal North Shore Hospital campus**

#### Southern Campus

Demolition works on the southern campus have now been completed in preparations for piling works to commence in September to allow for construction of the MoH building to commence. Mature palm trees have been removed and relocated on the site as part of the landscaping plan of that building. Asbestos was discovered as part of the excavation works and that is being remediated.

Weekly meetings are continuing between Multiplex, RNSH and Savills (Project Managers) to provide a 'look ahead' in relation to disruptive works so that they can be communicated and mitigated.

# Other RNSH campus updates

- Negotiations between NSLHD, RNSH and Dexus continue in relation to a Deed of Access to enable the construction of the Health Hub on the northern boundary of the hospital campus.
- The Government Radio Network installation at RNSH is now complete. This will ensure that Fire & Rescue and Police personnel will be able to communicate with each other throughout the hospital in the event of multiple responders being required to be on site.
- The Metro Light Rail project will see St Leonards Railway precinct become a Bus Hub during those works. Upgrade to the Herbert St footpath area, to accommodate increased bus usage, will commence in the 3rd quarter of 2018.
- Works on the Gore Hill Oval site, on the south western boundary of the hospital, are at an advanced stage. These works are predicted to be completed in November 2018.

# Hornsby Ku-ring-gai Hospital Redevelopment

## Stage 2 and Medical Imaging

Watpac are continuing with Design User Group validation meetings with staff and established their compound on the campus in mid-August. The hospital redevelopment team will relocate to a site shed adjacent to the project team site shed in early September. Other items of note include:

- Building 1 refurbishment works are completed with the relocation of the education space and meeting rooms occurring in early August.
- Completed refurbishment works within Building 2 Level 2 in mid-July to allow for the decanting of areas within Building 3 for demolition works.
- The Medical Imaging Major Medical Equipment (MME) procurement process is now completed. All of the equipment to be procured is under the pre-estimate evaluation and budget.
- Commencement of construction work including excavation, piling and pouring of concrete slabs for the MI and Stage 2 buildings occurred in mid-August.
- Watpac completed the temporary covered walkway adjacent to the Rofe building and Lumby Car Park to allow for the closure of Building 3 main corridor.
- Time lapse cameras have been installed on site to be in place for the remainder of the project, capturing the Stage 2 and MI site.

#### Multi-storey Car Park

The construction of the multi-storey car park is ongoing with all of the six floor concrete slabs, columns and walls having been laid. The car park operator, Metro, have placed orders for the car park operating equipment including boomgates, pay stations and CCTV cameras.

## SYDNEY NORTH PRIMARY HEALTH NETWORK (SNPHN)

Joint Executive meetings between NSLHD and SNPHN continue to provide a valuable forum to progress shared initiatives such as exploring collaborative work with Residential Aged Care providers, joint Mental Health mapping, and promoting the PHNs commissioned services to LHD Staff (such as discharge follow-up, and mental health services).

NSLHD and SNPHN continue to collaborate on the design of more integrated models of care for Palliative Care, Heart Failure, and Frailty. Other areas for system redesign work have been identified through HealthPathways and these projects will soon commence.

A key project to note is the collaboration between HealthPathways and the RNS Ambulatory Care Improvement Project, where clinic criteria and information is being shared with GPs via HealthPathways.

In relation to the roll out of MyHealthRecord, NSLHD continues to work with the PHN on the communications and education campaign for both staff and public.

### SYDNEY HEALTH PARTNERS

NSLHD continues to foster a positive relationship with Sydney Health Partners (SHP) with a Project Team from SHP based on Level 5 of the Douglas Building.

NSLHD also hosted the August 2018 meeting of the Sydney Health Partners Governing Council. Matters discussed at the Governing Council meeting included an update of the SHP Strategy Planning process; the draft SHP Governing Council Charter; and a status update of Round 3 grant applications for the Medical Research Future Fund Rapid Applied Research Translation program.

The SHP Annual Forum was held on 29 August 2018 at the at the Children Hospital Westmead with keynote addresses by Professor Kathryn North, Director of the Murdoch Children's Research Institute, Co-Deputy Chair of the Australian Genomics Health Futures Mission, and Peter Wills AC, Chair, Biomedical Translation Fund Committee, Innovation Science Australia.

Together with the University of Sydney, SHP will also be hosting an 'Implementation Science Symposium' in November 2018. The Symposium will comprise a four day program of educational events and will showcase implementation science as a core theme for SHP and build on the success of the 2017 showcase. The target audience is the SHP membership and LHD Chief Executives will be able to nominate up to five participants for the LHD/Pillar focussed session.

deuur

Deb Willcox
Chief Executive, NSLHD

Date: 10 September 2018