This program has been developed as part of the NSLHD response to People Matter survey results.
As many of you know the Exceptional People Awards were launched in 2017 to acknowledge and celebrate individual staff members and teams who live the true meaning of our CORE Values, those who go over and above to make a difference for the benefit of their colleagues, patients and consumers.

There are six award categories, which are based on the key themes of our Strategic Plan and our CORE Values:

- Healthy Communities,
- Connected Person-Centred Care,
- Evidence-Based Decision Making,
- Responsive and Adaptable Organisation,
- Engaged and Empowered Workforce,
- and CORE Values (Collaboration, Openness, Respect and Empowerment).

There is so much to be proud of in this district and having an awards event to showcase and acknowledge the great work and exceptional patient care you provide is so very important.

You have been nominated because a colleague, a volunteer or one of our patients and consumers feel the way in which you work as well as the job you do has provided them with a positive experience.

Congratulations to all of 2018’s nominees.

Deborah Willcox
Chief Executive, NSLHD

Trevor Danos AM
Chairman, NSLHD Board
Awarded to an individual or team who should be recognised for their approach to people having a good experience of care, including listening and compassionate support, recognising the patient as the centre of their care, and/or providing holistic inter-connected care. The award recognises individuals or teams seeking to improve quality and safety of care, develop reliable integrated systems of care and ultimately improve the patient experience of care.

**Individual Award**

**Katrina Baikie**  
Nurse Unit Manager  
**Manly Hospital**

**Daisy Bentley**  
Environmental Services,  
Coral Tree Family Service  
**Mental Health Drug and Alcohol**

**Tracey Cragg**  
Senior Women’s Health Physiotherapist  
**Royal North Shore Hospital**

**Noreen Cronin**  
Clinical Nurse Specialist,  
Dementia and Delirium  
**Ryde Hospital**

**Trish Evans**  
Clinical Specialist Physiotherapist,  
Plaster Room  
**Royal North Shore Hospital**

**Rosalyn Ferguson**  
Nurse Unit Manager,  
Emergency Department  
**Hornsby Hospital**

**Cath McElroy**  
Clinical Nurse Specialist,  
Coral Tree Family Service  
**Mental Health Drug and Alcohol**

**Linda Morson**  
Admissions Manager  
**Ryde Hospital**

**Danielle Muscat**  
Clinical Complaints Manager  
**Royal North Shore Hospital**

**Tanya Panetta**  
A/Maternity Unit Manager  
**Manly Hospital**

**Rina Santos**  
Assistant in Nursing, Acute Aged Care  
**Royal North Shore Hospital**

**Mary Separovich**  
Nurse Unit Manager, Emergency Department  
**Royal North Shore Hospital**

**Phillip Zingwe**  
Registered Nurse  
**Royal North Shore Hospital**
Team Award

Mental Health Intensive Care Unit (MHICU)
Hornsby
Mental Health Drug and Alcohol

Stroke Acute Rehabilitation Team (START)
Royal North Shore Hospital

Ward 5 East Nursing Team
Royal North Shore Hospital

Ward 7F Stroke Unit Team
Royal North Shore Hospital

Patient or Consumer Nominated Award

Jordan Ablett
Enrolled Nurse, Hornsby Adult Mental Health Unit
Mental Health Drug and Alcohol

Derek Chan
Registered Nurse, Hornsby Adult Mental Health Unit
Mental Health Drug and Alcohol

Jenny Chen
Assistant in Nursing, Hornsby Adult Mental Health Unit
Mental Health Drug and Alcohol

Christopher Morales
Enrolled Nurse, Hornsby Adult Mental Health Unit
Mental Health Drug and Alcohol

Ellen Smith
Enrolled Nurse, Hornsby Adult Mental Health Unit
Mental Health Drug and Alcohol

Cardiac Rehabilitation Program Team
Royal North Shore Hospital

Emergency Department and Ambulance Triage Team
Royal North Shore Hospital
Awarded to an individual employee or team who should be recognised for the contribution they have made towards improving the health of our community through prevention, early intervention and community development strategies. The award recognises individual employees or teams seeking to make a difference to health outcomes for vulnerable populations and supporting people to manage their health and maximise wellbeing.

### Individual Award

**Odette Anderson**  
Patient Liaison Officer  
Hornsby Hospital

**Julie Leighton**  
ACAT Assessor and Delegate, ACAT Mona Vale  
Primary and Community Health

**Barbara Lucas**  
Deputy Head of Department, Physiotherapy  
Royal North Shore Hospital

**Mandy Meehan**  
Team Leader, Ryde Older People’s Mental Health Service  
Mental Health Drug and Alcohol

**Vivienne Thompson**  
Clinical Nurse Specialist, Koala Family Care Centre  
Hornsby Hospital

### Team Award

**Environmental Services Team**  
Ryde Hospital

**Northern Beaches Pharmacy Departments**  
Manly and Mona Vale Hospitals

**Sexual Health Clinic Team**  
Clinic 16  
Primary and Community Health
Evidence-Based Decision Making

Awarded to an individual employee or team who should be recognised for seeking out and utilising best available evidence and has a philosophy of continuous improvement. The award recognises individual employees or teams seeking to evaluate and apply information and knowledge to improve clinical, business and organisational practices.

Individual Award

Dr Matt Doane
Staff Specialist, Department of Anaesthesia and Departmental Head of Research and Academics
Royal North Shore Hospital

Dijana Dragicevich
Speech Pathologist
Royal North Shore Hospital

Rebecca Fox
Clinical Nurse Consultant, Operating Suite
Royal North Shore Hospital

Prof Margaret Fry
Director Research and Practice Development
Nursing and Midwifery Directorate

Suzanne Olding
Senior Emergency Medicine Pharmacist
Royal North Shore Hospital

Donna Perera
Business Manager,
Child and Youth Mental Health
Mental Health Drug and Alcohol

Cathie Richards
Director of Pharmacy
Hornsby Hospital

Heather Thom
Clinical Nurse Consultant, Neurosurgery Department
Royal North Shore Hospital

Matthew Williams
Senior Physiotherapist & Coordinator, Osteoarthritis Chronic Care Program (OACCP)
Royal North Shore Hospital

Team Award

Antimicrobial Stewardship Team
Northern Sydney Local Health District

Tarban House Nursing Team
Macquarie Hospital
Mental Health Drug and Alcohol
Responsive and Adaptable Organisation

Awarded to an individual employee or team who should be recognised for their positive contribution to the structure and systems that support the delivery of innovative and responsive services. This includes being adaptable and partnering with other providers or the community. The award recognises individual employees or teams who are developing expertise in building collaborative business, clinical and/or contractual partnerships by developing innovative solutions.

**Individual Award**

**Odette Anderson**
Patient Liaison Officer
**Hornsby Hospital**

**Anna Butcher**
Service Development Manager, Musculoskeletal and Neuroscience Networks
**Northern Sydney Local Health District**

**Liz Larymore**
Executive Assistant to Director, BreastScreen NSCC
**Primary and Community Health**

**Michael O’Connor**
Clinical Nurse Consultant, Clinical Access and Demand
**Mental Health Drug and Alcohol**

**Chris Oxby**
eMR Architect
**Information Communications and Technology (ICT)**

**Team Award**

**Emergency Department Admin Team**
**Hornsby Hospital**

**Hornsby Mental Health Service Assertive Outreach Team**
**Mental Health Drug and Alcohol**

**Anju Arora, Kathryn Thomas and Susan Dixon**
**Information Communications and Technology (ICT)**

**Northern Beaches Junior Medical Officer (JMO) Unit**
**Manly and Mona Vale Hospital**

**Workforce Systems and Analytics Team**
**Workforce and Culture**
Engaged and Empowered Workforce

Awarded to an individual employee or team who should be recognised for their contribution to ensuring our staff are confident, capable and committed to the support and delivery of good care every day. The award recognises individual employees or teams seeking to develop our culture to engage and empower our people with a person-centred health and safety culture whilst also developing leaders who role model our values and drive improvement.

**Individual Award**

**Sanette Allen**
Employee Assistance Program (EAP) Psychologist and Manager
*Workforce and Culture*

**Amanda Graham**
Human Resources (HR) Manager, MHDA and PaCH
*Workforce and Culture*

**Sophie Lange**
Nurse Unit Manager, Cardiac Medical Unit
*Mona Vale Hospital*

**Joyce Yuet-Han Liew**
Deputy Director of Pharmacy, Northern Beaches
*Manly and Mona Vale Hospitals*

**Esther Ng**
Nurse Unit Manager, Graythwaite Rehabilitation Centre
*Ryde Hospital*

**Melanie Perry**
Quality Manager, Hornsby Mental Health
*Mental Health Drug and Alcohol*

**Suzy Russell**
Clinical Nurse Consultant, Consultation Liaison Psychiatry
*Mental Health Drug and Alcohol*

**Stephen Spennati**
Manager, Physiotherapy Department
*Ryde Hospital*

**Deborah Taylor**
Senior Musculoskeletal Physiotherapist, Outpatient Department
*Royal North Shore Hospital*

**Team Award**

**Employee Services Team**
*Workforce and Culture*

**Hornsby Mental Health Registrars**
Hornsby Hospital

**Workforce Systems and Analytics Team**
*Workforce and Culture*
CORE Values and Behaviours

Awarded to an individual or team who should be recognised for consistently demonstrating positive behaviours that align with the NSW Health CORE values of Collaboration, Openness, Respect and Empowerment. The award recognises individuals or teams seeking to continue to build a more positive culture by living the CORE values.

**Staff Award**

**Karen Bowden**
Human Resources (HR) Project Manager,
Northern Beaches Hospital

**Workforce and Culture**

**Susan Day**
Area Stroke Coordinator
Royal North Shore Hospital

**Marita Knowles**
Rehabilitation Discharge Nurse
Hornsby Hospital

**Kim Lyle**
Manager Strategic Revenue,
Finance & Corporate Services
Northern Sydney Local Health District

**Joanne MacMillan**
Clinical Nurse Consultant,
Dementia / Aged Care,
Northern Sydney Home Nursing Service

**Primary and Community Health**

**Hollie Mahlberg**
Security Supervisor
Hornsby Hospital

**Rado Nikic**
Environmental Services Manager
Manly and Mona Vale Hospitals

**Dr Andrew Pearson**
General Surgeon
Hornsby Hospital

**Mahitha Ramakrishna**
Executive Officer
Mental Health Drug and Alcohol

**Rosalia Tsang**
Registered Nurse, PACU
Royal North Shore Hospital

**Workforce Transition Project Team**

**Volunteer and Consumer Advocate Award**

**The Corner Shop**
Royal North Shore Hospital

**The Emergency Department Volunteer Research Assistant Team**

**Regina Marchant**
Consumer Advocate,
BreastScreen NSCC

**Primary and Community Health**

**RNSH Ladies’ Committee**
Royal North Shore Hospital
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